



YBCBD SERVICE HIGHLIGHTS

IMPROVING QUALITY OF LIFE IN YERBA BUENA | DECEMBER 2016

THE YBCBD TEAM

- **Clean Team.** Sweeps and steam-cleans sidewalks, removes graffiti, picks up litter, and responds to neighborhood cleaning requests every day 6 a.m.-9:30 p.m.
- **SFPD Bike Patrol and Safety.** On top of existing police services, the YBCBD funds an SFPD bike patrol officer to keep us safer – 10 hours a day, 7 days a week.
- **Community Guides.** Help everyone in the district and are our eyes on the street — directing visitors to local businesses, contacting our dispatcher about cleaning and safety issues, and helping those in need — every day 6 a.m.-midnight.
- **Social Service Specialist.** Connects people living on district streets to available services as part of a one-year pilot program.

DECEMBER TEAMWORK

911 Graffiti tags, stickers & flyers removed

757 Visitor-resident assistance/directions/maps given

690 Sidewalk sweep requests completed

469 Sleeper/camper issues addressed

216 People advised about “sit-lie” law violations

209 Meet & Greets with businesses and residents

184 Spot cleaning requests completed

122 Cardboard removals done

121 Aggressive panhandling addressed

119 Overflowing trashcans cleaned up

111 Illegal dumping reported/cleaned up

44 Trespassing/loitering issues addressed

13 Drunk and disorderly situations addressed

23 Mentally disturbed person assisted

YOU CAN HELP! REPORT ISSUES

Report cleaning issues and non-emergency safety concerns to YBCBD Dispatch. Call 415.543.9223, email dispatch@ybcbd.org, text 415-559-1362, or visit Yerba Buena Assist at WWW.YBCBD.ORG (Include dispatch buttons).

YBCBD ASSISTS

How Many People Live on District Streets?

In December, Titus, the YBCBD social service specialist, surveyed the number of homeless in the district to better understand the severity of the problem. The first count in mid-December was 48. A second count by Titus and our Community Guides found 63 individuals. Titus worked with several individuals to help them get clothing, medical care and shelter.

Guiding People Around the Sink Hole

A burst pipe at the intersection of 4th and Howard streets snarled traffic. Both construction crews and City departments responded to fix the large hole. Our Community Guides directed pedestrian traffic around the hazard, while police assisted with traffic diversion. It's one of the many ways our Guides help everyone in the district.

IMPROVING THE QUALITY OF LIFE IN YERBA BUENA | DECEMBER 2016
Samples of Graffiti Removal and Clean Up



Harrison St



Mission St



Market St



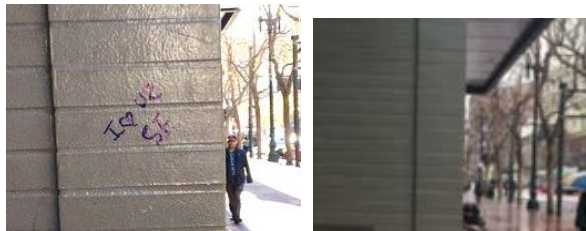
Market St



Market St



Mission St



Market St



Mission St