



## YBCBD SERVICE HIGHLIGHTS

### IMPROVING QUALITY OF LIFE IN YERBA BUENA | JANUARY 2017

#### THE YBCBD TEAM

- **Clean Team.** Sweeps and steam-cleans sidewalks, removes graffiti, picks up litter, and responds to neighborhood cleaning requests every day 6 a.m.-9:30 p.m.
- **SFPD Bike Patrol and Safety.** On top of existing police services, the YBCBD funds an SFPD bike patrol officer to keep us safer – 10 hours a day, 7 days a week.
- **Community Guides.** Help everyone in the district and are our eyes on the street — directing visitors to local businesses, contacting our dispatcher about cleaning and safety issues, and helping those in need — every day 6 a.m.-midnight.
- **Social Service Specialist.** Connects people living on district streets to available services as part of a one-year pilot program.

#### JANUARY TEAMWORK

**891** Graffiti tags, stickers & flyers removed

**437** Sidewalk sweep requests completed

**313** Visitor-resident assistance/directions/maps given

**283** Sleeper/camper issues addressed

**198** Meet & Greets with businesses and residents

**167** People advised about “sit-lie” law violations

**115** Cardboard removals done

**111** Illegal dumping reported/cleaned up

**87** Overflowing trashcans cleaned up

**86** Aggressive panhandling addressed

**56** Spot cleaning requests completed

**33** Trespassing/loitering issues addressed

**10** Drunk and disorderly situations addressed

**3** Mentally disturbed person assisted

#### YOU CAN HELP! REPORT ISSUES

Report cleaning issues and non-emergency safety concerns to YBCBD Dispatch. Call 415.543.9223, email [dispatch@ybcbd.org](mailto:dispatch@ybcbd.org), text 415-559-1362, or visit Yerba Buena Assist at [WWW.YBCBD.ORG](http://WWW.YBCBD.ORG) (Include dispatch buttons).

#### YBCBD ASSISTS

##### Training to Help People with Mental Illness

Our Community Guides underwent training in first aid for mentally ill persons. This training helps the Guides assess a situation so that they can communicate effectively with a mentally ill or drug addicted person who might be experiencing a variety of issues. These are often challenging encounters and the Guides are trained how to help people without escalating a situation.

##### Our SFPD Bike Patrol Officers Are On the Job

YBCBD-funded SFPD Bike Patrol Officers address issues such as aggressive panhandling, public intoxication, noise issues, sit-lie violations, and assist the general public and mentally ill individuals. In January, they also helped resolve two thefts, responded to four assaults and, interrupted and prevented an incident of vandalism. This service is provided in addition to the existing SFPD patrols in the area.

**IMPROVING THE QUALITY OF LIFE IN YERBA BUENA | JANUARY 2016**  
Samples of Graffiti Removal and Clean Up



**Howard Street**



**Jessie St**



**New Montgomery St**



**3rd St**



**Market St**



**Harrison St**



**New Montgomery**