



YBCBD SERVICE HIGHLIGHTS

IMPROVING QUALITY OF LIFE IN YERBA BUENA | FEBRUARY 2017

THE YBCBD TEAM

- **Clean Team.** Sweeps and steam-cleans sidewalks, removes graffiti, picks up litter, and responds to neighborhood cleaning requests every day 6 a.m.-9:30 p.m.
- **SFPD Bike Patrol and Safety.** On top of existing police services, the YBCBD funds an SFPD bike patrol officer to keep us safer – 10 hours a day, 7 days a week.
- **Community Guides.** Help everyone in the district and are our eyes on the street — directing visitors to local businesses, contacting our dispatcher about cleaning and safety issues, and helping those in need — every day 6 a.m.-midnight.
- **Social Service Specialist.** Connects people living on district streets to available services as part of a one-year pilot program.

FEBRUARY TEAMWORK

587 Graffiti tags, stickers & flyers removed

441 Sleeper/camper issues addressed

431 Sidewalk sweep requests completed

309 Visitor-resident assistance/directions/maps given

159 Spot cleaning requests completed

131 Meet & Greets with businesses and residents

131 People advised about “sit-lie” law violations

124 Overflowing trashcans cleaned up

121 Aggressive panhandling addressed

96 Illegal dumping reported/cleaned up

91 Trespassing/loitering issues addressed

24 Cardboard removals done

16 Mentally disturbed person assisted

5 Drunk and disorderly situations addressed

YOU CAN HELP! REPORT ISSUES

Report cleaning issues and non-emergency safety concerns to YBCBD Dispatch. Call 415.543.9223, email dispatch@ybcbd.org, text 415-559-1362, or visit Yerba Buena Assist at WWW.YBCBD.ORG (Include dispatch buttons).

YBCBD ASSISTS

Responding to Calls by District Businesses

Our Community Guides responded to a call from All Star Donuts about a trespasser camping on top of a storage container adjacent to their site. Both our Community Guides and SFPD coaxed the person down and provided the individual with services. Our Clean Team also responded to more than 400 requests for sidewalk sweeping in February.

Assisting Those in Need

Along 5th Street, our Community Guides found a person behaving erratically and potentially under the influence of drugs. They contacted SFPD for assistance and calmed the individual. The person was transported to SF General for psychiatric evaluation. Our Social Service Specialist continued to engage individuals in the district that need help, including connecting people in need with nonprofits to obtain free clothing and providing bus tokens to get to nearby services like detox programs, Hospitality House and a City Navigation Center.

IMPROVING THE QUALITY OF LIFE IN YERBA BUENA | FEBRUARY 2017
Samples of Graffiti Removal and Clean Up



Clean Team sweeping the streets



Howard St



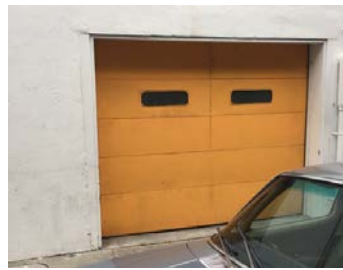
Mission St



5th St



4th St



ShIPLEY St



600 Block of Mission St



Jessie St



Stevenson St