



YBCBD SERVICE HIGHLIGHTS

IMPROVING QUALITY OF LIFE IN YERBA BUENA | MARCH 2017

THE YBCBD TEAM

- **Clean Team.** Sweeps and steam-cleans sidewalks, removes graffiti, picks up litter, and responds to neighborhood cleaning requests every day 6 a.m.-9:30 p.m.
- **SFPD Bike Patrol and Safety.** On top of existing police services, the YBCBD funds an SFPD bike patrol officer to keep us safer – 10 hours a day, 7 days a week.
- **Community Guides.** Help everyone in the district and are our eyes on the street — directing visitors to local businesses, contacting our dispatcher about cleaning and safety issues, and helping those in need — every day 6 a.m.-midnight.
- **Social Service Specialist.** Connects people living on district streets to available services as part of a one-year pilot program.

MARCH TEAMWORK

922 Graffiti tags, stickers & flyers removed

487 Sleeper/camper issues addressed

381 Sidewalk sweep requests completed

276 Visitor-resident assistance/directions/maps given

182 People advised about "sit-lie" law violations

132 Meet & Greets with businesses and residents

127 Aggressive panhandling addressed

123 Spot cleaning requests completed

122 Overflowing trashcans cleaned up

88 Trespassing/loitering issues addressed

62 Cardboard removals done

39 Illegal dumping reported/cleaned up

5 Mentally disturbed person assisted

2 Drunk and disorderly situations addressed

YOU CAN HELP! REPORT ISSUES

Report cleaning issues and non-emergency safety concerns to YBCBD Dispatch. Call 415.543.9223, email dispatch@ybcbd.org, text 415-559-1362, or visit Yerba Buena Assist at WWW.YBCBD.ORG (Include dispatch buttons).

YBCBD ASSISTS

Yerba Buena's Eyes on the Street

While patrolling the district, one of our **Community Guides** noticed a sink hole four feet in diameter forming on Jessie East. The Guide immediately notified 311 and the City blocked off the area. The City stabilized the sink hole and repaired within a few days.

Our Clean Team, not only works every day to help keep the district shining, they also report safety issues. For example, in March, a Clean Team member radioed for assistance after seeing a security guard assaulted by a thief and kept an eye on the suspect after that attack. Our **YBCBD-funded SFPD Bike Patrol Officer** arrived on the scene to help the victim and our Clean Team member pointed out where the suspect had gone, which led to an arrest. In a separate incident, this same Clean Team

member was assaulted from behind by a mentally unstable person. Our Clean Team member got to safety and called for assistance. SFPD was able to arrest the individual.

These incidents show how training undergone by all YBCBD service providers pays off. In March, trainings included incident de-escalation training, workplace safety and violence, and City street and park codes, the latter of which helps participants understand how to address situations in public places without violating anyone's rights.

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Samples of Graffiti Removal and Clean Up



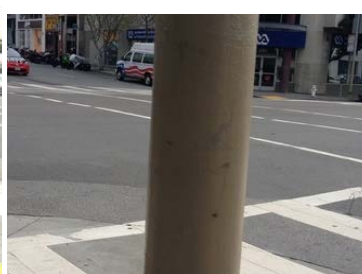
300 block of Tehama St



800 block of Mission St



700 block of Market Street



700 block of Harrison St



700 block of Mission St



4th and Mission



800 block of Mission St



600 block of Mission St.



800 block of Mission St