



YBCBD SERVICE HIGHLIGHTS

IMPROVING QUALITY OF LIFE IN YERBA BUENA | APRIL 2017

THE YBCBD TEAM

- **Clean Team.** Sweeps and steam-cleans sidewalks, removes graffiti, picks up litter, and responds to neighborhood cleaning requests every day 6 a.m.-9:30 p.m.
- **SFPD Bike Patrol and Safety.** On top of existing police services, the YBCBD funds an SFPD bike patrol officer to keep us safer – 10 hours a day, 7 days a week.
- **Community Guides.** Help everyone in the district and are our eyes on the street — directing visitors to local businesses, contacting our dispatcher about cleaning and safety issues, and helping those in need — every day 6 a.m.-midnight.
- **Social Service Specialist.** Connects people living on district streets to available services as part of a one-year pilot program.

APRIL TEAMWORK

968 Graffiti tags, stickers & flyers removed
535 Sidewalk sweep requests completed
436 Sleeper/camper issues addressed
253 Meet & Greets with businesses and residents
206 People advised about “sit-lie” law violations
202 Visitor-resident assistance/directions/maps given
162 Aggressive panhandling addressed

73 Spot cleaning requests completed
71 Mentally disturbed person assisted
36 Cardboard removals done
31 Illegal dumping reported/cleaned up
27 Trespassing/loitering issues addressed
25 Overflowing trashcans cleaned up
4 Drunk and disorderly situations addressed

YOU CAN HELP! REPORT ISSUES

Report cleaning issues and non-emergency safety concerns to YBCBD Dispatch. Call 415.543.9223, email dispatch@ybcdbd.org, text 415-559-1362, or visit Yerba Buena Assist at WWW.YBCBD.ORG (Include dispatch buttons).

YBCBD ASSISTS

Public Uses YBCBD App to Report Issues

Usage of the YBCBD Assist app rose in April with 127 discreet uses. The YBCBD, Community Guides and Clean Team continue to promote how anyone in the district can use app, email, phone, website and text to report cleanliness and quality of life issues in the district.

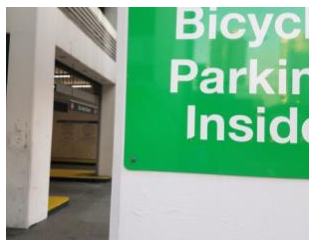
The SFPD bike patrol officer dedicated to our district responds to myriad issues each month. In April, residents complimented our officer for teaming with our Community Guides and Clean Team to address issues of people camping along Market Street. The officer also assisted with a potential heart attack victim, assisted with mentally disturbed individuals, aggressive panhandling, disturbing the peace and other issues.

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Samples of Graffiti Removal and Clean Up



200 Block of 3rd St



New Montgomery St



600 Block of Howard St



0-100 New Montgomery St



600 Block of Howard St



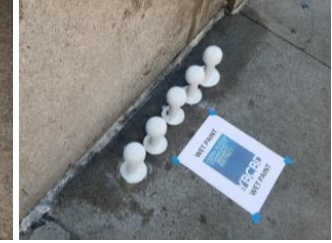
0-100 New Montgomery St



0-100 Block of 3rd St



0-100 Block of 3rd St



600 Block of Harrison St



600 Block of Howard St

