



YBCBD SERVICE HIGHLIGHTS

IMPROVING QUALITY OF LIFE IN YERBA BUENA | JULY 2017

THE YBCBD TEAM

- **Clean Team.** Sweeps and steam-cleans sidewalks, removes graffiti, picks up litter, and responds to neighborhood cleaning requests every day 6 a.m.-9:30 p.m.
- **SFPD Bike Patrol and Safety.** On top of existing police services, the YBCBD funds an SFPD bike patrol officer to keep us safer – 10 hours a day, 7 days a week.
- **Community Guides.** Help everyone in the district and are our eyes on the street — directing visitors to local businesses, contacting our dispatcher about cleaning and safety issues, and helping those in need — every day 6 a.m.-midnight.
- **Social Service Specialist.** Connects people living on district streets to available services.

JULY TEAMWORK

777 Graffiti tags, stickers, flyers & cardboard removed
555 Sleeper/camper issues addressed
500 Needle removal
234 Sidewalk sweep requests completed
202 People advised about “sit-lie” law violations
189 Visitor-resident assistance/directions/maps given
148 Meet & Greets with businesses and residents

65 Aggressive panhandling addressed
34 Illegal dumping reported/cleaned up
26 Spot cleaning requests completed
22 Trespassing/loitering issues addressed
15 Overflowing trashcans cleaned up
11 Drunk and disorderly situations addressed
6 Mentally disturbed persons assisted

YOU CAN HELP! REPORT ISSUES

Report cleaning issues and non-emergency safety concerns to YBCBD Dispatch. Call 415.543.9223, email dispatch@ybcbd.org, text 415-559-1362, or visit Yerba Buena Assist at WWW.YBCBD.ORG (Include dispatch buttons).

YBCBD ASSISTS

Community Guides use translator apps to assist tourists

Our Community Guides saw an increase in tourism around cultural institutions like SFMOMA and Contemporary Jewish Museum. Many non-English speaking visitors sought help from our guides, who used translation apps to assist them with directions, places to visit, public transportation and more.

Social Services Specialist Success

Our social service specialist helped a disabled homeless man to enroll in CHANGES to reserve a shelter spot. He was also provided with information on updating his TB test and the path he should take to receive a referral to a navigation center and emergency housing options. He graciously accepted all referrals.

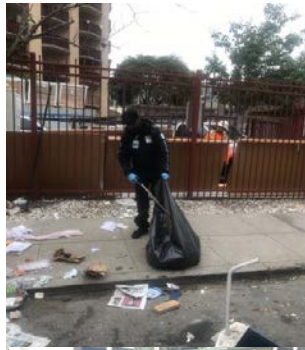
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Samples of Graffiti Removal and Clean Up



Clementina St.



Natoma Street



Clementina



