



YBCBD SERVICE HIGHLIGHTS

IMPROVING QUALITY OF LIFE IN YERBA BUENA | SEPTEMBER 2017

THE YBCBD TEAM

- **Clean Team.** Sweeps and steam-cleans sidewalks, removes graffiti, picks up litter, and responds to neighborhood cleaning requests every day 6 a.m.-9:30 p.m.
- **SFPD Bike Patrol and Safety.** On top of existing police services, the YBCBD funds an SFPD bike patrol officer to keep us safer – 10 hours a day, 7 days a week.
- **Community Guides.** Help everyone in the district and are our eyes on the street — directing visitors to local businesses, contacting our dispatcher about cleaning and safety issues, and helping those in need — every day 6 a.m.-midnight.
- **Social Service Specialist.** Connects people living on district streets to available services.

SEPTEMBER TEAMWORK

760 Sleeper/camper issues addressed

700 Needles removed

681 Graffiti tags, stickers, flyers & cardboard removed

207 People advised about “sit-lie” law violations

198 Sidewalk sweep requests completed

192 Visitor-resident assistance/directions/maps given

160 Meet & Greets with businesses and residents

70 Mentally disturbed persons assisted

51 Aggressive panhandling addressed

38 Illegal dumping reported/cleaned up

23 Trespassing/loitering issues addressed

16 Overflowing trashcans cleaned up

16 Spot cleaning requests completed

3 Drunk and disorderly situations addressed

YOU CAN HELP! REPORT ISSUES

Report cleaning issues and non-emergency safety concerns to YBCBD Dispatch. Call 415.543.9223, email dispatch@ybcbd.org, text 415-559-1362, or visit Yerba Buena Assist at WWW.YBCBD.ORG (Include dispatch buttons).

YBCBD ASSISTS

Comic-Con 2017 Brought Costumed Convention Goers to Yerba Buena

Our Community Guides create a welcoming environment for visitors, including Batman and Robin. More than 45,000 attended Comic-Con at Moscone Center with many attendees dressed as characters from comic books. Our Community Guides continued to ensure the surrounding areas in the district remained clean, reporting graffiti, public health/safety issues, meeting with merchants and visitors providing directional assistance.

Helping People in Need Who Resist Services

Some who live on city streets, refuse services. It's a huge challenge for our social service specialist. Patience and constant communication pay off. For example, one person with a dog was resistant to going to a shelter, concerned for her pet's welfare. After learning that there are shelters that accepts pets, she was more open to the idea. Our social service specialist is also helping guide her towards counseling to address alcohol abuse issues.

IMPROVING THE QUALITY OF LIFE IN YERBA BUENA | SEPTEMBER 2017

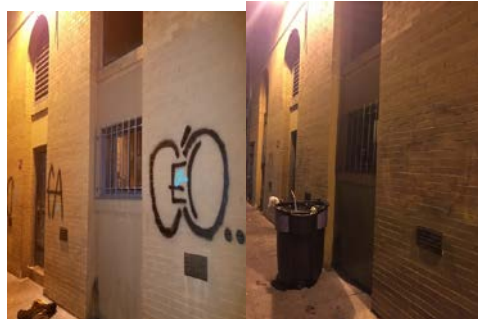
Samples of Graffiti Removal and Clean Up



Helen Macintosh Lane



4th Street



2nd Street



Jessie Street