



YBCBD SERVICE HIGHLIGHTS

IMPROVING QUALITY OF LIFE IN YERBA BUENA | DECEMBER 2018

THE YBCBD TEAM

- **Clean Team.** Sweeps and steam-cleans sidewalks, removes graffiti, picks up litter, and responds to neighborhood cleaning requests every day 6 a.m.-9:30 p.m.
- **SFPD Bike Patrol and Safety.** On top of existing police services, the YBCBD funds an SFPD bike patrol officer to keep us safer – 10 hours a day, 7 days a week.
- **Community Guides.** Help everyone in the district and are our eyes on the street — directing visitors to local businesses, contacting our dispatcher about cleaning and safety issues, and helping those in need — every day 6 a.m.-midnight.
- **Social Service Specialists.** Two specialists connect people living on district streets to available services.

DECEMBER TEAMWORK

31,075 lbs. = 1,243 bags of trash removed from sidewalks and streets

443 Graffiti tags, stickers, flyers & cardboard removed

44 Illegal dumping instances and overflowing trashcans cleaned up

780 Needles removed

590 Resident, visitor and merchant assistance

46 Panhandling (aggressive only) issues addressed

235 People advised about “sit-lie” law violations

319 Sleeper/camper issues addressed

42 Social service referrals

YOU CAN HELP! REPORT ISSUES

Report cleaning issues and non-emergency safety concerns to YBCBD Dispatch. Call 415.543.9223, email dispatch@ybcbd.org, text 415-559-1362, or visit Yerba Buena Assist at WWW.YBCBD.ORG (Include dispatch buttons).

YBCBD ASSISTS

Participating in Homeless Connect Service Day

Homeless Connect Service Day is a “one stop shop” service event held in December for individuals experiencing homelessness that provides access to more than 100 resources, such as medical, dental, vision care and employment assistance. The service day, held at Civic Center’s Bill Graham Civic Auditorium, also provides food, hygiene products and even haircuts to those in need. YBCBD’s Community Guides, Social Service Specialists and SFPD bike patrol officer informed our street population of this opportunity. One of our Social Service Specialists also volunteered at the event.

Helping “Hoover from Chicago”

One of our Social Service Specialists was dispatched to assist a homeless individual who introduced himself as “Hoover from Chicago.” He was offered and accepted offers for food and first aid, after our specialist noticed he had cuts on his left arm. He also volunteered that he appreciates the wellness checks by YBCBD’s Community Guides and help given to get to a day bed at a nearby shelter. A call was also made to the City’s 311 service to get Hoover on the 90-day bed waiting list for nighttime shelter.