



## YBCBD SERVICE HIGHLIGHTS

### IMPROVING QUALITY OF LIFE IN YERBA BUENA | FEBRUARY 2019

#### THE YBCBD TEAM

- **Clean Team.** Sweeps and steam-cleans sidewalks, removes graffiti, picks up litter, and responds to neighborhood cleaning requests every day 6 a.m.-9:30 p.m.
- **SFPD Bike Patrol and Safety.** On top of existing police services, the YBCBD funds an SFPD bike patrol officer to keep us safer – 10 hours a day, 7 days a week.
- **Community Guides.** Help everyone in the district and are our eyes on the street — directing visitors to local businesses, contacting our dispatcher about cleaning and safety issues, and helping those in need — every day 6 a.m.-midnight.
- **Social Service Specialists.** Two specialists connect people living on district streets to available services.

#### FEBRUARY TEAMWORK

**31,400 lbs.** = **1,256 bags** of trash removed from sidewalks and streets

**346** Graffiti tags, stickers, flyers & cardboard removed

**15** Illegal dumping instances and overflowing trashcans cleaned up

**700** Needles removed

**58** Aggressive panhandling instances addressed

**1,136** Residents, visitors and merchants assisted/meet & greets

**280** People advised about “sit-lie” law violations

**252** Sleeper/camper issues addressed

**30** Social service referrals

#### YOU CAN HELP! REPORT ISSUES

Report cleaning issues and non-emergency safety concerns to YBCBD Dispatch. Call 415.543.9223, email [dispatch@ybcbd.org](mailto:dispatch@ybcbd.org), text 415-559-1362, or visit Yerba Buena Assist at [WWW.YBCBD.ORG](http://WWW.YBCBD.ORG) (Include dispatch buttons).

#### YBCBD ASSISTS

##### Training to Assist People Behaving Erratically and Training on First Aid

YBCBD service providers attended a two-day workshop and training on techniques to assist people exhibiting unusual or erratic behavior. The training included speakers from SFPD and experts who have experience working people living on city streets. Our teams also underwent first aid training.

##### Building and Strengthening Relationships with District Merchants

The YBCBD values the partnerships it has developed with district merchants, who play a vital role in ensuring that the neighborhood puts its best foot forward. They are vital to help keeping our sidewalks clean and reporting quality of life issues for our Community Guides, Clean Team, Social Service Specialist and SFPD bike patrol officer to address. Our Community Guides met with more than 1,000 merchants in February.