



YBCBD SERVICE HIGHLIGHTS

IMPROVING QUALITY OF LIFE IN YERBA BUENA | JANUARY 2019

THE YBCBD TEAM

- **Clean Team.** Sweeps and steam-cleans sidewalks, removes graffiti, picks up litter, and responds to neighborhood cleaning requests every day 6 a.m.-9:30 p.m.
- **SFPD Bike Patrol and Safety.** On top of existing police services, the YBCBD funds an SFPD bike patrol officer to keep us safer – 10 hours a day, 7 days a week.
- **Community Guides.** Help everyone in the district and are our eyes on the street — directing visitors to local businesses, contacting our dispatcher about cleaning and safety issues, and helping those in need — every day 6 a.m.-midnight.
- **Social Service Specialists.** Two specialists connect people living on district streets to available services.

JANUARY TEAMWORK

32,200 lbs. = 1,288 bags of trash removed from sidewalks and streets

479 Graffiti tags, stickers, flyers & cardboard removed

17 Illegal dumping instances and overflowing trashcans cleaned up

750 Needles removed

57 Aggressive panhandling instances addressed

386 People advised about “sit-lie” law violations

689 Residents, visitors and merchants assisted/meet & greets

349 Sleeper/camper issues addressed

39 Social service referrals

YOU CAN HELP! REPORT ISSUES

Report cleaning issues and non-emergency safety concerns to YBCBD Dispatch. Call 415.543.9223, email dispatch@ybcbd.org, text 415-559-1362, or visit Yerba Buena Assist at WWW.YBCBD.ORG (Include dispatch buttons).

YBCBD ASSISTS

Yerba Buena Community Excellence Awards

YBCBD Community Guide Robert Owens and Clean Team member Lidia Hernandez were recognized for Excellence in Community Service at the second annual Yerba Buena Community Excellence Awards.

YBCBD Social Service Specialist Sosefina Gets Results: A First Hand Account...

“I was making my rounds in the district when I saw “Charles” sleeping in his tent on the sidewalk. When I offered service referrals for emergency shelter, he accepted. I placed a call to the City’s 311 for its 90 day bed waitlist and was told that he was in the system at the top of the list, but he needed an updated medical record for tuberculosis test. “Charles” happily accepted service referral arrangement for medical tuberculosis test at 330 Ellis Street Glide Clinic and thanked me. I was happy to assist him and find him shelter.”