



YBCBD SERVICE HIGHLIGHTS: JULY-SEPTEMBER 2019

HELPING TO IMPROVE THE QUALITY OF LIFE IN YERBA BUENA

The YBCBD is one of several service providers working hard to keep our neighborhood clean, such as the Department of Public Works, Recology, volunteers, businesses, and others.

THE YBCBD TEAM

- **Clean Team.** Our team sweeps and steam-cleans sidewalks, removes graffiti, picks up litter, and responds to immediate neighborhood cleaning needs every day 6 a.m.-9: p.m.
- **SFPD Patrol and Safety.** On top of existing police services, the YBCBD funds an SFPD bike patrol officer to keep us safer – 14 hours a day, 7 days a week.
- **Community Guides.** Our Guides not only assist people in the neighborhood by directing visitors to local businesses, they contact our dispatcher to have areas cleaned and report safety issues, and help those in need — every day 6 a.m.-midnight.
- **Social Service Specialist.** Our specialist compassionately connects people living on our neighborhood streets to available services. For example, the specialist makes and escorts people to appointments.

EXAMPLES OF JULY-SEPTEMBER TEAMWORK

- **115,000 lbs. = 4,600 bags** of trash removed from sidewalks and streets
- **781** Graffiti tags, stickers, flyers & cardboard removed
- **45** Illegal dumping instances and overflowing trashcans cleaned up
- **3,300** Needles removed
- **165** Aggressive panhandling instances addressed
- **3,667** Residents, visitors and merchants assisted/meet & greets
- **753** People advised about “sit-lie” law violations
- **615** Sleeper/camper issues addressed
- **248** Social service referrals, such as shelter, mental health, clothing, laundry/showers and food, to name a few.

YOU CAN HELP! REPORT ISSUES

Anyone can report neighborhood cleanliness and non-emergency issues to YBCBD’s dispatcher by calling (415) 543-9223, texting (415) 559-1362, emailing dispatch@ycbd.org, using our free mobile app, YBCBD Assist, or on our website, www.YBCBD.org.