The following data and information is provided to the Yerba Buena Community Benefit District for tracking purposes. The information contained in this report is for activities reported in July 2022. The data and information are obtained from Ambassadors conducting patrols and entered in Jia.

Trash removed – 826 Folsom St

The YBCBD and dispatch center daily hours of operation are 6:00AM-10:00PM, 7 days a week

Dispatch Email: dispatch@ybcbd.org | Phone: 415-543-9223
DISTRICT OVERVIEW
July is the first month of the 2022-2023 YBCBD fiscal year. With Summer vacations consuming so many schedules, only two conferences were scheduled at Moscone Center for the month. In our monthly statistics you may notice some notable increases. One such category was Human/Animal Waste Removal (up 36% from June to July). YBCBD Operations Manager, Greg Johnson, mentioned the increase was largely due to increases in a few hot spots. Another statistic that increased in July was routine steam cleaning (up 37% from June to July). The increase is due to the team catching up on some missed scheduled dates while also working ahead of schedule. Finally, meet & greets and wellness checks both saw massive increases this month. Greg states the meet & greets increased from new businesses opening and an increased focus on making contacts with local businesses in July. He also mentioned wellness checks increased with some of our more concerning regular street population receiving multiple checks daily.

EVENTS/ACTIVITIES
Some events happening in the YBCBD during July included:

Design Automation Conference 2022 (7/10-7/14) at Moscone West: 4,000 people attended “the premier event for the design and design automation of electronic chips to systems.”

SEMICON West & FLEX Conference and Expo 2022 (7/11-7/14) at Moscone North and South: 8,000 professionals involved with the microelectronics supply chain attended this conference.
SOCIAL SERVICE OUTREACH SPECIALIST REPORT

Community Benefit Districts are only a piece of the response to the complex issues surrounding homelessness, substance use, and mental health challenges. The YBCBD’s philosophy is to help people in need with compassion and respect. Our Social Services Outreach Specialist (SSOS) focuses on individual needs, using a person-centered approach to provide appropriate connection to services.

Needs can range from securing documents, making medical appointments, storing belongings, arranging transportation between appointments, enrolling in services or all of the above. Whatever the need, the SSOS strives to help people navigate the complex social services network around them.

YBCBD Social Service Outreach Specialist, LaGina, reported 30 unhoused individuals (33 in June) living on the streets of YBCBD during the month of July. LaGina was able to assist these individuals and others who were in the district during the day with a total of 59 social service referrals. The chart on this page shows a breakdown of these referrals.

Below are two of LaGina’s significant encounters from April:

July 7 - A woman approached me with her husband who uses a wheelchair when I was on Market and 3rd. She told me that she was looking for 401 3rd Street (Department of Veterans Affairs). She explained her husband was a war veteran and served 15 years and they had a difficult time traveling from Sunnyvale today for their appointment at the VA. I told her I could escort her and her husband there and I would connect the couple with VA staff. I escorted her to the lobby and explained to the security guard that she had an appointment for her husband and they took it over from there. Before I departed, I thanked her husband for all his services for this country and I wished her and her husband luck.

July 19 - I came across an individual by the name of “Max” who was fresh to the SF streets from Houston, Texas. He had only been in San Francisco for six days when I met him. He explained to me that he was robbed of his luggage and shoes directly off his feet while sleeping on the streets the night before. Fortunately for him he met me and I informed him I could help him get some more clothes and a pair of shoes. I let him know that we have relationships with people in the St Anthony’s clothing division and I would assist him with clothes and other services. I escorted “Max” to St Anthony’s and on the way up there he informed me that he has traveled all throughout the United States. He said he always wanted to come to San Francisco and this was his first visit. He explained that he has been pretty much been on the streets since he was a kid and never knew his parents. His grandmother was on drugs. So, he has been traveling around the states taking odd jobs and just trying to survive. “Max” said that he was a hippie at heart and San Francisco was the place for him. Once we made it to St Anthony’s I spoke with a case manager and we were able to get him clothing and shoes, which he was in need of. After thanking the case manager, I informed “Max” that we came at a great time because they were going to start opening the dining room shortly and he could get a hot lunch. I also informed him about other services and programs St. Anthony’s could help with, such as getting a state identification card and case management.

<table>
<thead>
<tr>
<th>TYPE OF REFERRAL</th>
<th>May 22</th>
<th>June 22</th>
<th>July 22</th>
</tr>
</thead>
<tbody>
<tr>
<td>Bus ticket</td>
<td>17</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Clothing</td>
<td>7</td>
<td>19</td>
<td>21</td>
</tr>
<tr>
<td>Food</td>
<td>29</td>
<td>26</td>
<td>20</td>
</tr>
<tr>
<td>Storage</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Shower</td>
<td>0</td>
<td>8</td>
<td>18</td>
</tr>
<tr>
<td>Miscellaneous</td>
<td>13</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Total Referrals</td>
<td>66</td>
<td>53</td>
<td>59</td>
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</tbody>
</table>
EMPLOYEE OF THE MONTH

David T is the YBCBD service staff Employee of the Month for July. David’s work output is tremendous and he has perfect work attendance since he joined the YBCBD team. In his spare time, David likes to spend time with family and friends and go to San Francisco’s Giants baseball games.

YERBA BUENA CBD STATUS REPORT JULY 2022

HOSPITALITY & ENVIRONMENTAL CONDITIONS/STATS

OVERVIEW OF MONTHLY SERVICE STATISTICS

<table>
<thead>
<tr>
<th>Service</th>
<th>May 22</th>
<th>June 22</th>
<th>July 22</th>
<th>FY22 Average</th>
<th>FY23 Average</th>
</tr>
</thead>
<tbody>
<tr>
<td>Graffiti</td>
<td>515</td>
<td>606</td>
<td>746</td>
<td>717</td>
<td>746</td>
</tr>
<tr>
<td>Human/Animal Waste Removal</td>
<td>272</td>
<td>306</td>
<td>416</td>
<td>315</td>
<td>416</td>
</tr>
<tr>
<td>Meet &amp; Greet w/ Merchants/Residents</td>
<td>586</td>
<td>438</td>
<td>942</td>
<td>850</td>
<td>942</td>
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<tr>
<td>Needles</td>
<td>1,100</td>
<td>1,000</td>
<td>900</td>
<td>820</td>
<td>900</td>
</tr>
<tr>
<td>Pounds of Trash</td>
<td>43,750</td>
<td>45,000</td>
<td>41,250</td>
<td>42,813</td>
<td>41,250</td>
</tr>
<tr>
<td>Steam Cleaning Requests</td>
<td>25</td>
<td>45</td>
<td>35</td>
<td>32</td>
<td>35</td>
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<tr>
<td>Steam Cleaning Routine</td>
<td>272</td>
<td>252</td>
<td>345</td>
<td>241</td>
<td>345</td>
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<tr>
<td>Wellness Check</td>
<td>1,174</td>
<td>836</td>
<td>1,629</td>
<td>1,224</td>
<td>1,629</td>
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<tr>
<td>311 Request</td>
<td>81</td>
<td>108</td>
<td>152</td>
<td>81</td>
<td>152</td>
</tr>
</tbody>
</table>

DEFINITIONS

Graffiti - records each instance of graffiti abatement

Human/Animal Waste - records each instance of human/animal waste removal and cleanup

Needles - records total number of needles collected monthly, averaged based on containers filled. Counted by GLIDE Memorial Church

Steam Cleaning Requests - records each instance of an additional requested and completed steam cleaning

Steam Cleaning Routine - records each completed blockface cleaning, in accordance with YBCBD management plan requirements

Wellness Check - records each occurrence of a verbal check to ensure an individual’s safety/wellness. Multiple check-ins may be with the same person

311 Requests - records each call/app/online request for services beyond the scope of YBCBD services/capabilities
Trash removed 393 Tehama St.

Pressure washing 4th & Howard.

Trash removed 899 Mission St.

Information provided 757 Market St.

Meet & greet 5 3rd St.

Meet & Greet 757 Market St.
Graffiti removed
401 3rd St.

Flyer/Sticker Removed
401 3rd St.

Cardboard Removed
124 2nd St.

Flyer/Sticker Removed
Annie Alley

Graffiti removed
732 Harrison St.

Graffiti removed
Jessie West
Graffiti removed
859 Harrison St.

Landscaping
366 4th St.

Trash removed
Jessie East

Trash removed
Jessie West

Landscaping
161 Natoma St.
Trash removed  
135 Clara St.

Broken glass removed  
133 Shipley

Steam Cleaning  
Lapu Lapu St, Ambrose Alley