

Street Report

HOSPITALITY & ENVIRONMENTAL CONDITIONS | OCTOBER 2022



The following data and information is provided to the Yerba Buena Community Benefit District for tracking purposes. The information contained in this report is for activities reported in October 2022. The data and information are obtained from Ambassadors conducting patrols and entered in Jia.



Trash removed – 290 New Montgomery St.

The YBCBD and dispatch center daily hours of operation are 6:00AM-10:00PM, 7 days a week

Dispatch Email: dispatch@ybcbd.org | Phone: 415-543-9223

DISTRICT OVERVIEW

YBCBD service staff had another busy month helping to make YBCBD a little safer and cleaner, for all to enjoy. Needle removal was the lowest total since January of this year. With fewer encampment clean ups, fewer needles were recovered. Graffiti removal increased in October to 777 (up from 524 in September). Another service statistic seeing an increase was human/animal waste removal (511 in October), which was the highest total for this category yet. YBCBD Operations Manager, Greg, commented most of these occurrences happen overnight especially near known areas where people sleep outside.

The month was light for conventions, although there were two events at Moscone Center that brought several thousand people to the area (see 'events/activities' section for more details).

EVENTS/ACTIVITIES

Congress of Neurological Surgeons 2022 Annual Meeting (10/8-10/12): at Moscone West: 2,300 medical professionals attended the meeting focused on education and innovation in the neurosurgery field

Love Our City Beautification Day (10/15): Volunteers worked with Department of Public Works staff to help clean up and beautify YBCBD and other neighborhoods in SF by performing special projects

TechCrunch Disrupt 2022 (10/18-10/22) at Moscone West: 7,000 people attended the conference focused on "breaking technology news and developments with big-name thought leaders who are making waves in the industry."



TechCrunch Disrupt 2022
4th & Howard St



Love Our City – Beautification Day
824 Harrison St

SOCIAL SERVICE OUTREACH SPECIALIST REPORT

Community Benefit Districts are only a piece of the response to the complex issues surrounding homelessness, substance use, and mental health challenges. The YCBCD's philosophy is to help people in need with compassion and respect. Our Social Services Outreach Specialist (SSOS) focuses on individual needs, using a person-centered approach to provide appropriate connection to services. Needs can range from securing documents, making medical appointments, storing belongings, arranging transportation between appointments, enrolling in services or all of the above. Whatever the need, the SSOS strives to help people navigate the complex social services network around them.

YCBCD Social Service Outreach Specialist, LaGina, reported 29 unhoused individuals (30 in September) living on the streets of YCBCD during the month of October. LaGina was able to assist these individuals and others who were in the district during the day with a total of 20 social service referrals. The chart on this page shows a breakdown of these referrals.

Below are two of LaGina's significant encounters from October:

- October 7:** I was doing my regular walk through the district and I was in lower beat one when I noticed an older male struggling down the street with two big bags of groceries. I stopped to ask if he needed help. He asked me if I could help him to 801 Howard St. I told him that wasn't a problem. I asked him his name and he told me it was "Rod". He was 74 years old and an Army Veteran. "Rod" couldn't walk fast or take many steps while we walked and he wanted to stop and sit down after half a block so I let him sit down whenever he got tired. "Rod" told me that he had been on the streets for 10 years but he finally got his life together and he has been drug and alcohol free for over six years and he has been living at 801 Howard St for the last three years. "Rod" said that he wasn't in the best health anymore due to all the drugs he used to abuse. He told me that he had been married with three kids and his wife died from an overdose while he was still in the Army. "Rod" said that when he came home from serving in the military everything changed for him. He got hooked on drugs and lost everything, and his children no longer wanted a relationship with him. "Rod" said that it took him all this time to finally to get his children to let him build a relationship with them and his grandkids, and this year would be the first year he would be spending Thanksgiving with all of his family in over 20 years. "Rod" said that he was so happy that he was able to have this talk with me, and thanked me for helping him back home.

TYPE OF REFERRAL	Aug 22	Sept 22	Oct 22
Bus ticket	1	0	1
Clothing	10	8	2
Food	14	13	9
Storage	0	0	2
Shower	19	11	5
Miscellaneous	0	0	1
Total Referrals	44	32	20

- October 12:** I received a call from dispatch for a wellness check at 821 Folsom St. I arrived at the location and there was a gentleman there sitting against the door. I approached him and introduced myself and asked him his name ("Alfred"). I offered "Alfred" a bottle of water and asked him what brought him to the neighborhood. He said that he stopped here last night to get some sleep and was looking for some food this morning. I told him that I knew a place not too far from where we were that was getting ready to serve lunch soon (City Team SF 164 Sixth St), and I could provide an escort there. I gave "Alfred" a bag of chips and cookies and waited while he gathered all his belongings. Once he had all his things together and cleared the door way we started on our way. He told me that he was 24 years old and pretty much been on the streets all his life. He never knew his mom and he stayed with his grandmother up until she passed away when he was 14 years old. He said he was sent to a lot of group homes after that and always ran away from them and started hanging out doing drugs on the streets. "Alfred" said his family was originally from Daly City and he just started hanging out in San Francisco around six months ago. I gave him a Resource Guide and explained to him all the places available in the neighborhood that offered food, clothing and showers resources. We arrived at City Team and "Alfred" got in line to get food and thanked me for helping him.

OVERVIEW OF MONTHLY SERVICE STATISTICS

	August 22	September 22	October 22	FY22 Average (July 21 - June 22)	FY23 Average (July 22 - June 23)
Graffiti	482	524	777	717	632
Human/Animal Waste Removal	377	300	511	315	401
Meet & Greet w/ Merchants/Residents	838	725	858	850	841
Needles	800	1,000	500	850	800
Pounds of Trash	37,500	45,000	32,500	42,813	39,063
Steam Cleaning Requests	78	108	119	32	85
Steam Cleaning Routine	290	265	270	241	293
Wellness Check	1,636	1,295	1,753	1,224	1,578
311 Request	93	77	75	81	99

DEFINITIONS

Graffiti - records each instance of graffiti abatement

Human/Animal Waste - records each instance of human/animal waste removal and cleanup

Needles - records total number of needles collected monthly, averaged based on containers filled. Counted by GLIDE Memorial Church

Steam Cleaning Requests - records each instance of an additional requested and completed steam cleaning

Steam Cleaning Routine - records each completed blockface cleaning, in accordance with YCBCD management plan requirements

Wellness Check - records each occurrence of a verbal check to ensure an individual's safety/wellness. Multiple check-ins may be with the same person

311 Requests - records each call/app/online request for services beyond the scope of YCBCD services/capabilities

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YERBA BUENA CBD STATUS REPORT OCTOBER 2022

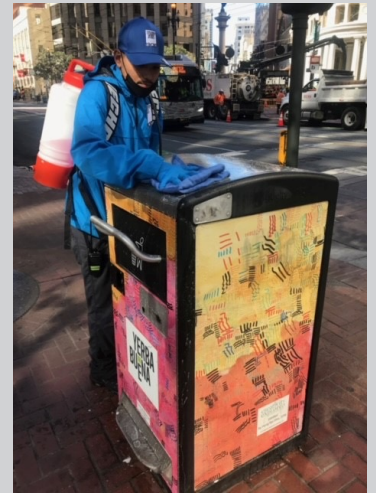
HOSPITALITY & ENVIRONMENTAL CONDITIONS/STATS



Steam Clean Request
4th & Minna



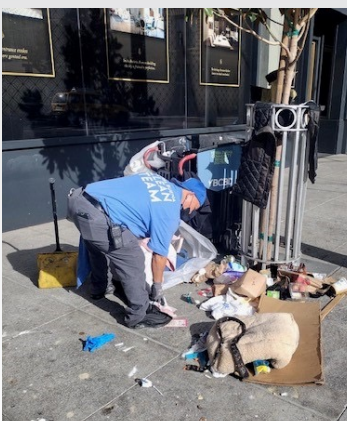
Sanitation
601 Market St



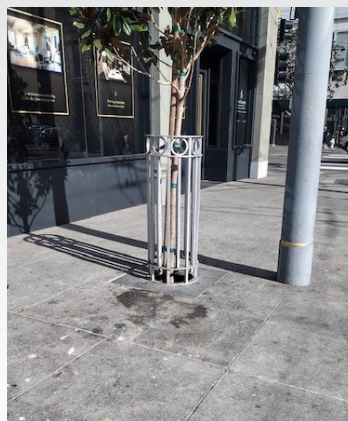
Trash removed
176 Hawthorne St



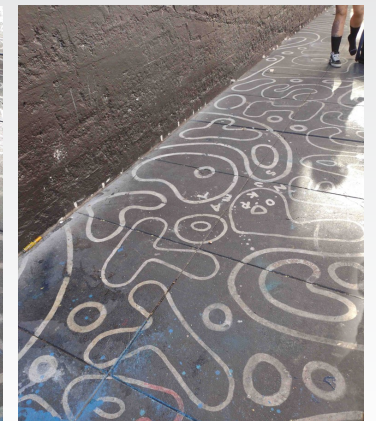
Janitorial cart logos installed
5th & Mission garage



Pan & Broom-YBCBD
700 Mission St



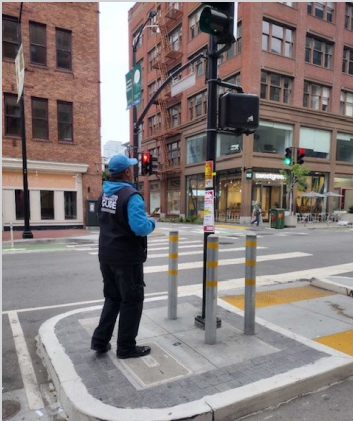
Cardboard removed
Jessie West



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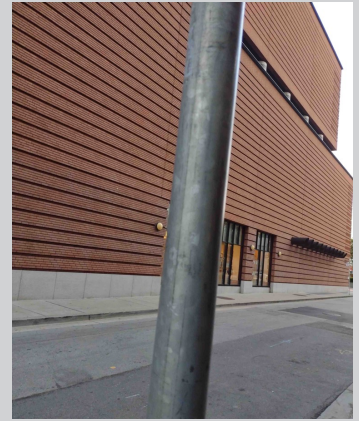
HOSPITALITY & ENVIRONMENTAL CONDITIONS/STATS



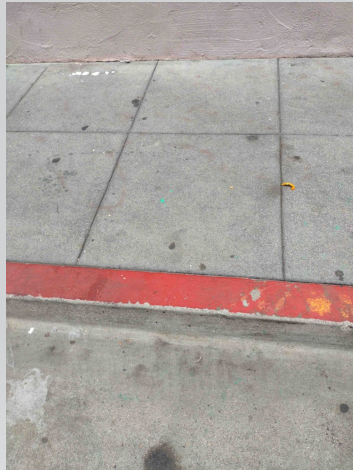
Flyer/Sticker removed
2nd & Natoma St



Flyer/Sticker removed
188 Minna St



Cardboard removed
Jessie East



Graffiti removed
Annie Plaza



Graffiti removed
111 Minna St



Graffiti removed
Jessie West



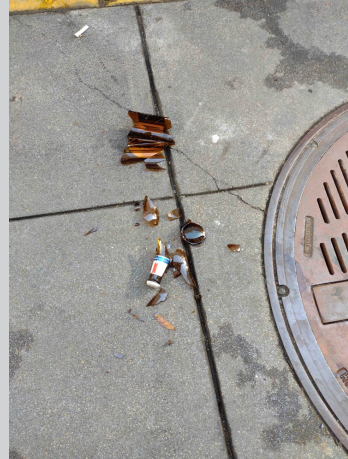
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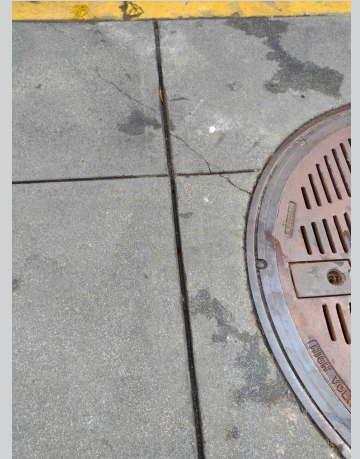
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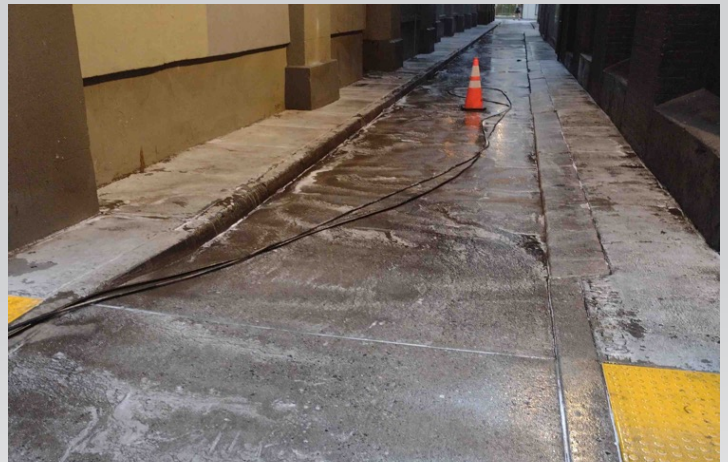
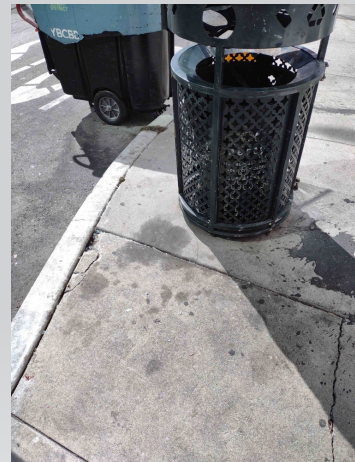
Trash removed
Jessie West



Broken Glass removed
161 Jessie St



Broken glass removed
3rd & Clementina



Steam Cleaning
Ambrose Alley



Needle removal
Jessie West

