

# Street Report

HOSPITALITY & ENVIRONMENTAL CONDITIONS | JANUARY 2023

YERBA BUENA  
COMMUNITY  
BENEFIT  
DISTRICT

YBCBD

The following data and information is provided to the Yerba Buena Community Benefit District for tracking purposes. The information contained in this report is for activities reported in January 2023. The data and information are obtained from Ambassadors conducting patrols and entered in Jia.



Meet & greet – 690 Mission St

The YBCBD and dispatch center daily hours of operation are 6:00AM-10:00PM, 7 days a week

Dispatch Email: [dispatch@ybcbd.org](mailto:dispatch@ybcbd.org) | Phone: 415-543-9223

## DISTRICT OVERVIEW

The month of January was mostly cold and rainy, causing some shifting of the street population away from areas with less overhead cover to areas with more coverage. Our Social Outreach Specialist, Lagina W., continued referring unhoused people in need of shelter to the Winter shelter at Saint Mary's Cathedral (111 Gough St) and working with the SF Hot Team when new encampments appear. The street population count remained at 28 this month while the needle count ticked up slightly to 950 (900 collected in December). Most service statistics collected were close to monthly averages.

## EVENTS/ACTIVITIES

MLA 2023 at Moscone West and SF Marriott Marquis (1/5-1/8): The Modern Language Association hosted their annual event, focusing on language and literature. 4,000 people attended.

Gastrointestinal Cancers Symposium at Moscone West (1/19-1/21): The American Society of Clinical Oncology event "offers the latest innovative science, solution-focused strategies, and multidisciplinary approaches in GI cancer treatment, research and care." 3,075 people attended.

2023 Critical Care Congress at Moscone South (1/21-1/24): 5,000 attendees attended the event organized by the Society of Critical Care Medicine described as the "solution for any critical care professional looking to acquire the latest knowledge and research."

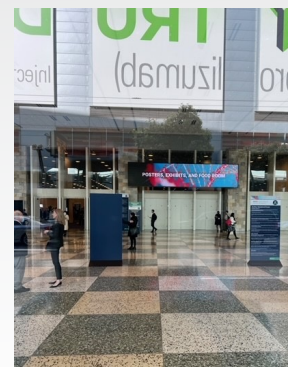
Photonics West 2023 at Moscone North/South/West, SF Marriott Marquis and InterContinental SF (1/28-2/2): 21,000 people attended "the world's premier lasers, biomedical technologies, quantum, and optoelectronics event."



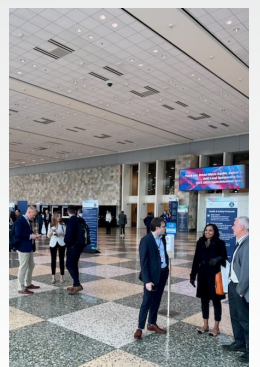
Photonics West 2023 (1/28-2/2) – Moscone North, South and West



2023 Critical Care Congress (1/21-1/24)  
Moscone South



Gastrointestinal Cancers  
Symposium(1/19-1/21) – Moscone West





#### SOCIAL SERVICE OUTREACH SPECIALIST REPORT

Community Benefit Districts are only a piece of the response to the complex issues surrounding homelessness, substance use, and mental health challenges. The YBCBD's philosophy is to help people in need with compassion and respect. Our Social Services Outreach Specialist (SSOS) focuses on individual needs, using a person-centered approach to provide appropriate connection to services. Needs can range from securing documents, making medical appointments, storing belongings, arranging transportation between appointments, enrolling in services or all of the above. Whatever the need, the SSOS strives to help people navigate the complex social services network around them.

YBCBD Social Service Outreach Specialist, LaGina, reported 28 unhoused individuals (no change since last month) living on the streets of YBCBD during the month of January. LaGina was able to assist these individuals and others who were in the district during the day with a total of 43 social service referrals. The chart on this page shows a breakdown of these referrals.

*Below are two of LaGina's significant encounters from January:*

- 1/5** - I came across an individual by the name of "Mitch" who was from Denver. He had only been in San Francisco for seven days when I came across him. He said he was robbed of his luggage and shoes while camping out the night before. I informed him I could help him get some more clothes and a pair of shoes. "Mitch" accepted the offer so I informed him about Saint Anthony's, which has clothing services, along with case management, health care services and could help get him an ID card as well. For his particular situation, I let him know that we have relationships with people in the clothing division so I'll be able to get him some services right away. I escorted "Mitch" to Saint Anthony's and on the way up there he informed me that he has traveled all over the world and he served four years in the U.S. Army before being discharged. He explained that drugs played a big part in how he ended up in the streets. Upon arrival at Saint Anthony's, we were able to get him clothing and shoes. After receiving the items, I informed "Mitch" that we came at the perfect time because they were going to start serving hot lunch within 10 minutes. I wished him well and he thanked me as I left.
- 1/16** - On a VERY cold morning, I walked upon a young man sleeping in front of the door of Alexander Book Company at 50 2nd Street. I approached him because I knew that the store was opening in a little bit so I performed a wellness check to make sure he was okay. Luckily, he was coherent so I advised him of services that I could help connect him with and explained to him that the book store was due to open soon. He told me he will move and he told me he was doing okay and that he had just been living on the streets of San Francisco for a few months. He also mentioned that he didn't know much about what support services were available in SF. I told him that if he wanted somewhere warm to be, I could show him where there was a Winter shelter in place where he could get in line to get a bed before the sun went down and I could offer him an escort to the shelter so he didn't get lost. On the way to the shelter, he he told me was 26 years old and he was from Orange County. He explained that he fell on hard times and he just got out of San Francisco County Jail. I told him that I would try to connect him with a case manager that might be able to help him so I reached out to my contact at St Anthony's who said they could see him. He was happy and thanked me for connecting him with shelter and general services.

TYPE OF REFERRAL	Nov 22	Dec 22	Jan 23
Bus ticket	7	8	1
Clothing	9	11	5
Food	11	16	10
Storage	0	1	2
Shower	2	2	12
Miscellaneous	0	15	13
<b>Total Referrals</b>	<b>29</b>	<b>53</b>	<b>43</b>



Wellness check  
4th & Harrison

#### OVERVIEW OF MONTHLY SERVICE STATISTICS

	November 22	December 22	January 23	FY22 Average (July 21 - June 22)	FY23 Average (July 22 - June 23)
<b>Graffiti</b>	618	617	734	717	643
<b>Human/Animal Waste Removal</b>	445	260	205	315	359
<b>Meet &amp; Greet w/ Merchants/Residents</b>	627	764	656	850	753
<b>Needles</b>	800	900	950	850	836
<b>Pounds of Trash</b>	45,000	38,750	42,500	42,813	40,357
<b>Steam Cleaning Requests</b>	81	78	74	32	82
<b>Steam Cleaning Routine</b>	287	327	345	241	304
<b>Wellness Check</b>	1,314	997	838	1,224	1,352
<b>311 Request</b>	69	42	62	81	81

#### DEFINITIONS

**Graffiti** - records each instance of graffiti abatement

**Human/Animal Waste** - records each instance of human/animal waste removal and cleanup

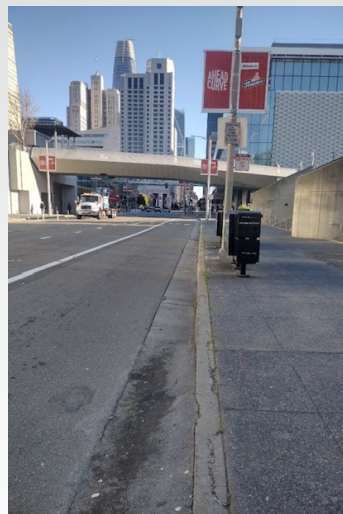
**Needles** - records total number of needles collected monthly, averaged based on containers filled. Counted by SF Aids Foundation

**Steam Cleaning Requests** - records each instance of an additional requested and completed steam cleaning

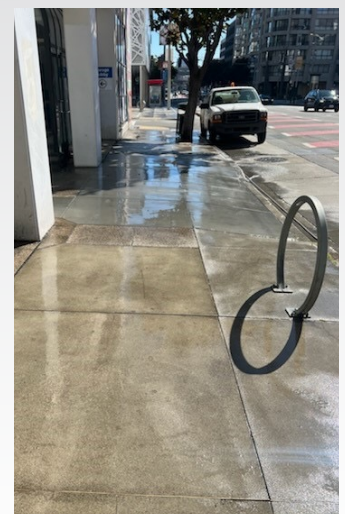
**Steam Cleaning Routine** - records each completed blockface cleaning, in accordance with YBCBD management plan requirements

**Wellness Check** - records each occurrence of a verbal check to ensure an individual's safety/wellness. Multiple check-ins may be with the same person

**311 Requests** - records each call/app/online request for services beyond the scope of YBCBD services/capabilities



Trash removed  
774 Howard St.



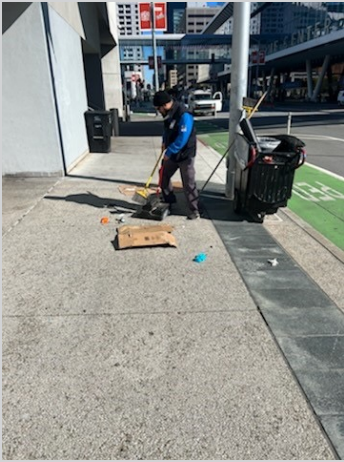
Steam clean request  
248 3rd St.



# Street Report

YERBA BUENA CBD STATUS REPORT JANUARY 2023

HOSPITALITY & ENVIRONMENTAL CONDITIONS/STATS



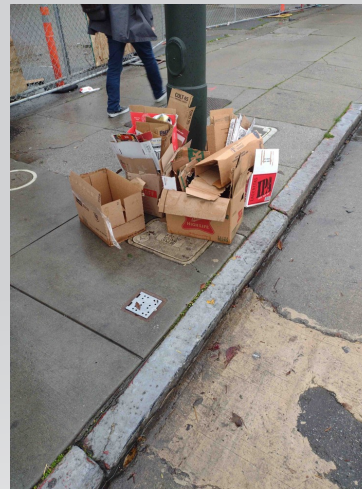
Trash removed  
770 Howard St.



Graffiti removed  
900 Folsom St.



Meet & greet  
120 4th St.



Cardboard removed  
354 5th St.



Flyer/sticker removed  
688 Mission St.



Graffiti removed  
Jessie West



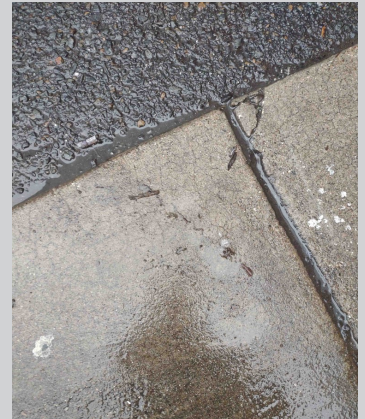
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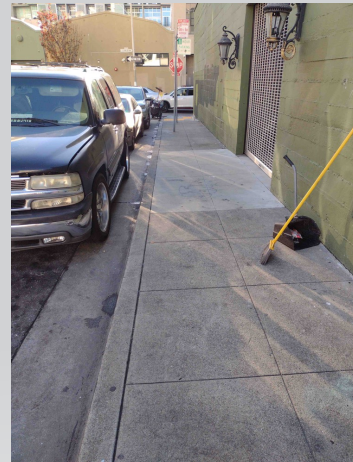
HOSPITALITY & ENVIRONMENTAL CONDITIONS/STATS



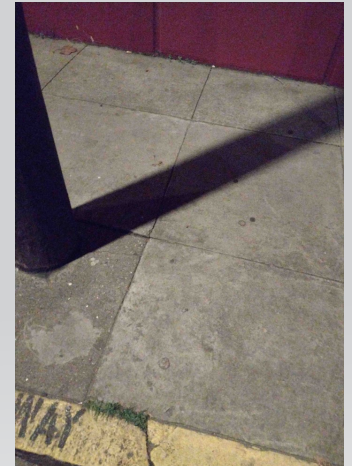
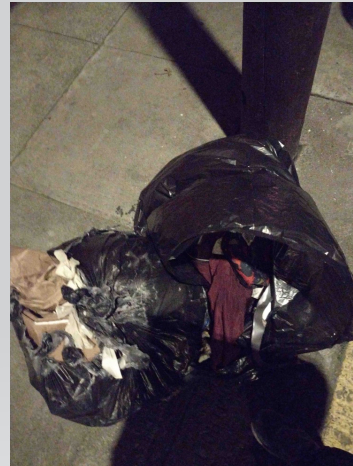
Graffiti removed  
800 Howard St.



Needle removed  
Jessie East



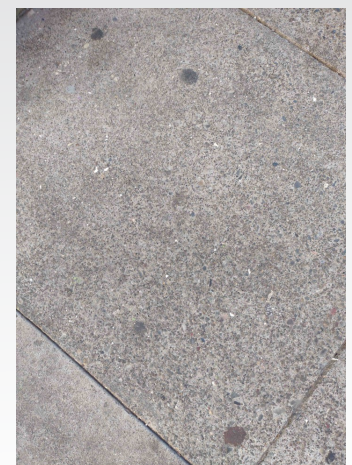
Trash removed  
12 Gallagher Ln.



Trash removed  
851 Harrison St.



Broken glass removed  
149 Natoma St.



Needles removed  
7601 Jessie St.





Graffiti removed  
275 5th St.



Graffiti removed  
140 Jessie St.