

Street Report

HOSPITALITY & ENVIRONMENTAL CONDITIONS | OCTOBER 2023

YERBA BUENA
COMMUNITY
BENEFIT
DISTRICT

YBCBD

The following data and information is provided to the Yerba Buena Community Benefit District for tracking purposes. The information contained in this report is for activities reported in October 2023. The data and information are obtained from Ambassadors conducting patrols and entered in Jia.



10-B Community Engagement

The YBCBD and dispatch center daily hours of operation are 6:00AM-10:00PM, 7 days a week

Dispatch Email: dispatch@ybcbd.org | Phone: 415-543-9223

DISTRICT OVERVIEW

October was a month of activity and excitement. The warm weather, frequent conventions, and fun activities kept the neighborhood vibrant and welcoming. Moscone Center hosted several conventions indoors, Yerba Buena Garden Festival kept things lively in the public realm, and our museums and galleries continued to draw crowds.

As we do each month, our teams ensured the YCBCD represented itself with pride. Community Guides welcomed visitors, provided directions, and cleared blocked entrances. For those ever-so-frequent messes, our Clean Team members cleared the filth, removed the grime, and made the unmentionables disappear. To ensure the district sparkled, our Steam Cleaners worked day and night to make sure the sidewalks looked their best. We are also thankful for the continued collaboration with our partners at the Downtown Streets Team and the partnership with our 10-B officers.

EVENTS/ACTIVITIES

- Oktane 2023 User Conference: October 3-5
- California Nurses Association Conference 2023: October 4-8
 - ANESTHESIOLOGY 2023: October 13-17
- AVEVA World San Francisco 2023: October 23-26
 - CRF TCT 2023: October 23-26



Oktane 2023 User Conference: October 3-5



AVEVA World San Francisco 2023: October 23-26



ANESTHESIOLOGY 2023: October 13-17

SOCIAL SERVICE OUTREACH SPECIALIST REPORT

Community Benefit Districts are only a piece of the response to the complex issues surrounding homelessness, substance use, and mental health challenges. The YBCBD's philosophy is to help people in need with compassion and respect. Our Social Services Outreach Specialist (SSOS) focuses on individual needs, using a person-centered approach to provide appropriate connection to services. Needs can range from securing documents, making medical appointments, storing belongings, arranging transportation between appointments, enrolling in services or all of the above. Whatever the need, the SSOS strives to help people navigate the complex social services network around them.

Our Social Service Outreach Specialist, Martina, reported out that there were 23 unhoused individuals living within the district during the month of October. Martina provided assistance to these and other individuals throughout the month making 21 social service referrals. The chart on this page provides a breakdown of these referrals.

Below are two of Martina's significant encounters from October (clients names have been changed to protect their privacy):

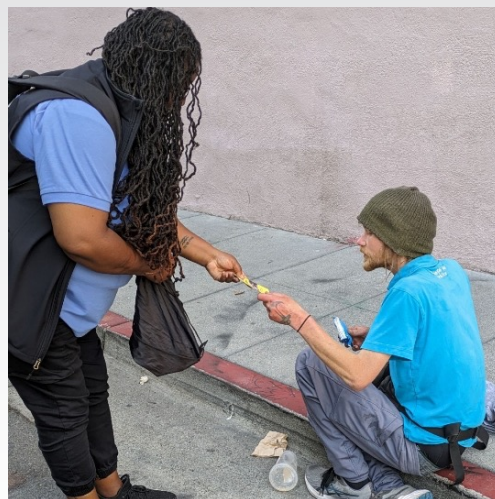
October 11th - On this day, I was walking down Mission St approaching 4th street when I came across an individual. I introduced myself, explained my job, and offered him various services. He identified himself as Steve from Nevada, sharing that he and his friend were on a road trip when they got into a fight, leaving him stranded in San Francisco. Steve mentioned staying on the streets and needing some sleep, expressing reluctance to use shelters based on past negative experiences. I empathized, providing a resource guide and suggesting we review it together. I offered support in getting to any of the locations mentioned, but Steve declined, expressing gratitude for the assistance.

October 20th - On a day in October, I was navigating through the hotspots in our district, providing advice and offering multi-services. At the hotspot of 609 Market St (McDonald's), I encountered a gentleman to whom I had previously offered various services, including Homeward Bound. Today, he expressed interest in utilizing the service to return home to Reno, Nevada.

I reiterated to him the primary goal of the Homeward Bound service—to reunite people experiencing homelessness in San Francisco with family and friends capable of providing ongoing support to break the cycle of homelessness. Emphasizing the need for someone in Reno with whom the Homeward Bound team could communicate, he mentioned having an uncle as a point of contact.

Offering my assistance, I accompanied him to seek help from Homeward Bound, briefly communicating with the service workers. They assured me they would assist him, contingent upon favorable conditions on the receiving end. After visually confirming and receiving verbal assurance from both him and the service workers that he was okay, I thanked them and wished him the best of luck on his journey before departing.

TYPE OF REFERRAL	Aug 23	Sept 23	Oct23
Bus ticket	0	0	0
Clothing	5	4	2
Food	7	11	10
Storage	1	2	1
Shower	3	4	4
Miscellaneous	0	8	4
Total Referrals	16	29	21



SOS Patrols

OVERVIEW OF MONTHLY SERVICE STATISTICS

	FY23 Average (July 22 - June 23)	FY24 Average (July 21 - June 22)	August 23	September 23	October 23
Graffiti	702	697	774	626	534
Human/Animal Waste Removal	395	344	293	346	387
Meet & Greet w/ Merchants/Residents	725	402	512	406	210
Needles	896	975	1,000	1,000	1,000
Pounds of Trash	41,875	43,594	41,875	46,250	42,500
Steam Cleaning Requests	92	166	220	145	159
Steam Cleaning Routine	306	319	169	408	324
Wellness Check	1,299	862	707	785	1,100
311 Request	59	9	9	2	8

DEFINITIONS

Graffiti - records each instance of graffiti abatement

Human/Animal Waste - records each instance of human/animal waste removal and cleanup

Needles - records total number of needles collected monthly, averaged based on containers filled. Counted by SF Aids Foundation

Steam Cleaning Requests - records each instance of an additional requested and completed steam cleaning

Steam Cleaning Routine - records each completed blockface cleaning, in accordance with YBCBD management plan requirements

Wellness Check - records each occurrence of a verbal check to ensure an individual's safety/wellness. Multiple check-ins may be with the same person

311 Requests - records each call/app/online request for services beyond the scope of YBCBD services/capabilities



Flyer/Sticker



Cardboard Compile

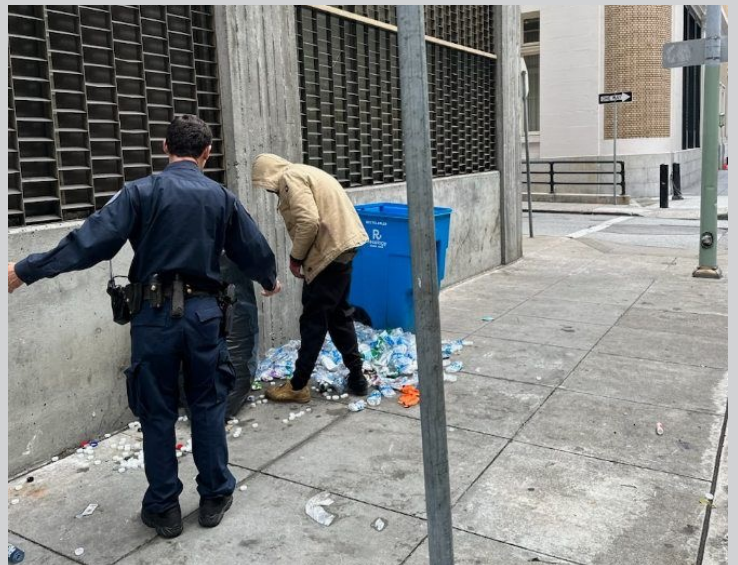
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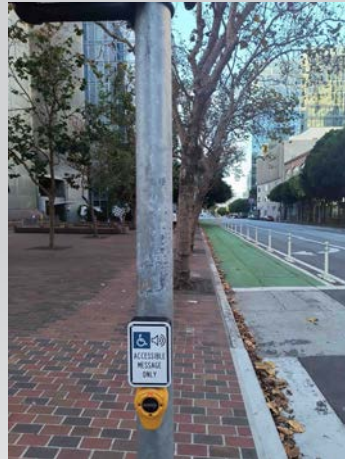
HOSPITALITY & ENVIRONMENTAL CONDITIONS/STATS



Hotspot Check



Walk with 10B



Flyer/Sticker



Cardboard Compiled



Big Belly Wipe Down



Clean Team Pan & Broom

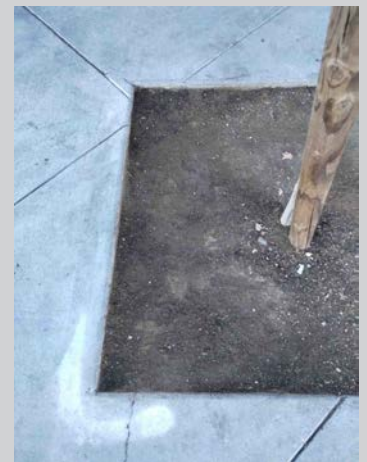
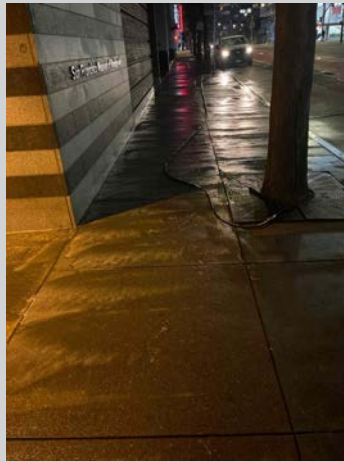
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Steam Clean Request



Landscaping



Clean Team Pan & Broom



Graffiti Abatement



CG Engagement



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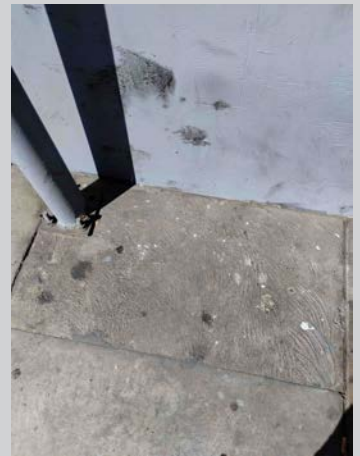
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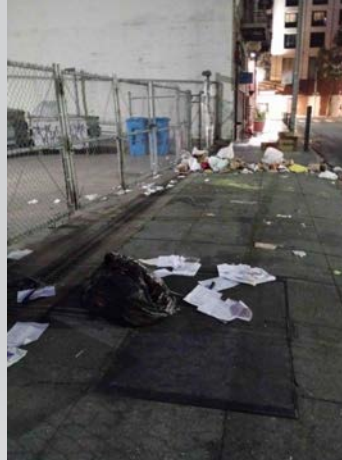
Flyer/Sticker removal



Needle removal



Illegal Dumping



Pan/Broom



Broken Glass



Illegal Dumping



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Steam Cleaning



Broken Glass



Graffiti Removal



Graffiti Removal



Graffiti Removal



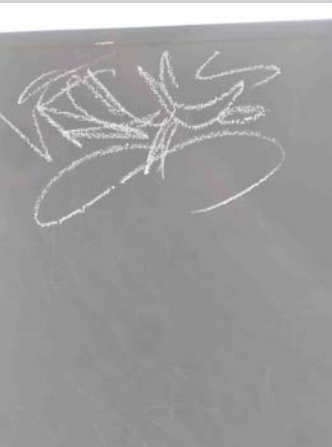
Graffiti Removal



Graffiti Removal



Graffiti Removal



Graffiti Removal



Graffiti Removal



Graffiti Removal



Graffiti Removal

