

# Street Report

HOSPITALITY & ENVIRONMENTAL CONDITIONS | NOVEMBER 2023

YERBA BUENA  
COMMUNITY  
BENEFIT  
DISTRICT

YBCBD



The YBCBD and dispatch center daily hours of operation are 6:00AM-10:00PM, 7 days a week

Dispatch Email: [dispatch@ybcbd.org](mailto:dispatch@ybcbd.org) | Phone: 415-543-9223



## AWARDS



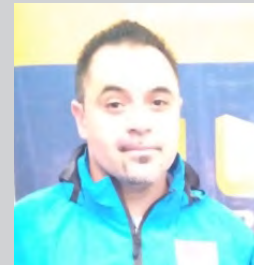
Employee  
of the Month:  
Bradley



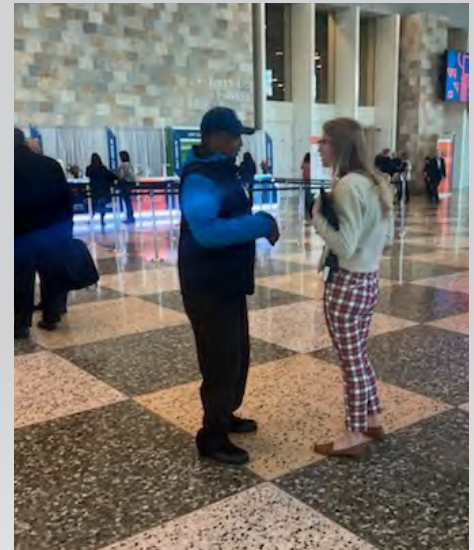
Employee  
of the Year:  
Christian



Customer Service  
Award:  
Robert



Caught Doing  
Something Right:  
James



CG Engagement

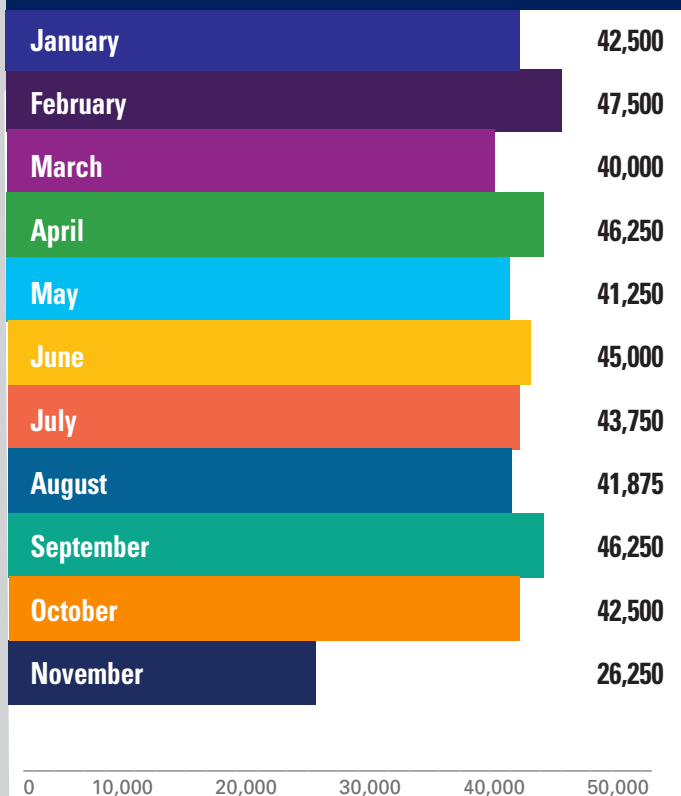


CG Walk with 10B

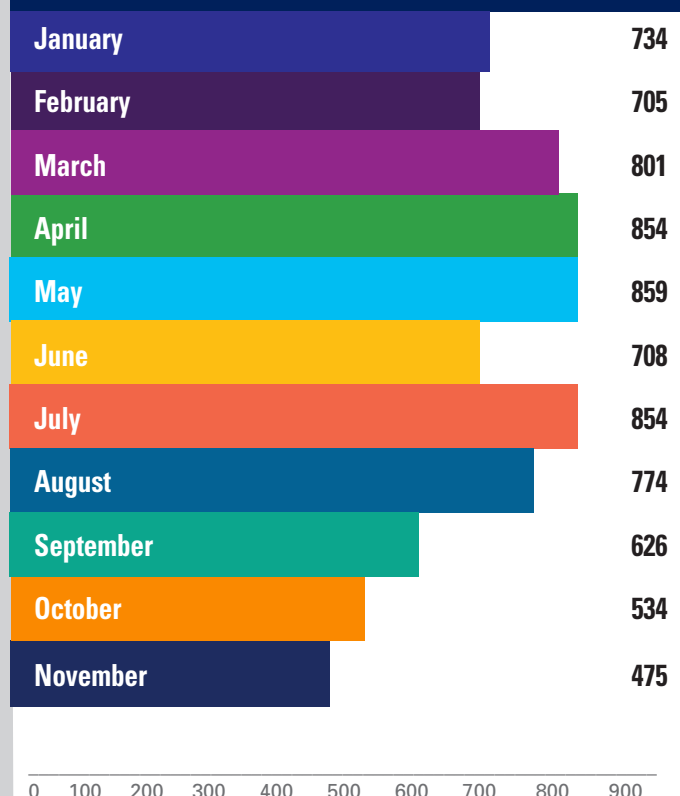
CG Big Belly Wipe Downs

#### CLEANING SERVICES

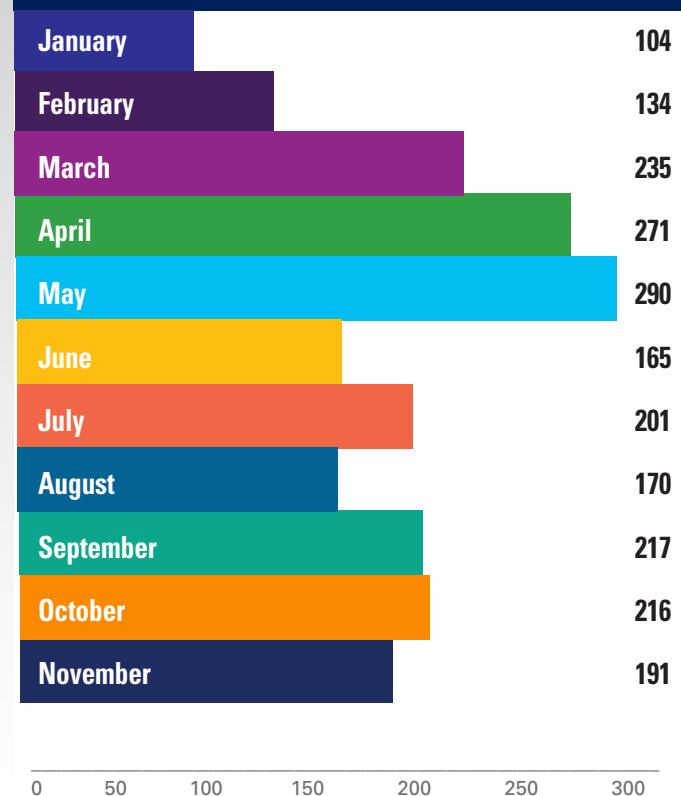
##### POUNDS OF LITTER REMOVED



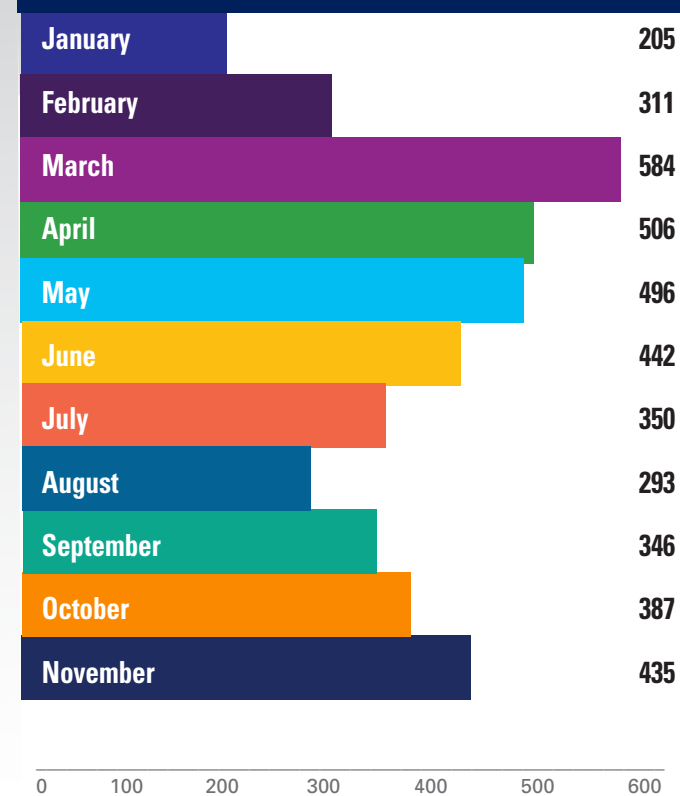
##### GRAFFITI REMOVED



##### FLYERS/STICKERS REMOVED



##### HUMAN/ANIMAL WASTE REMOVED

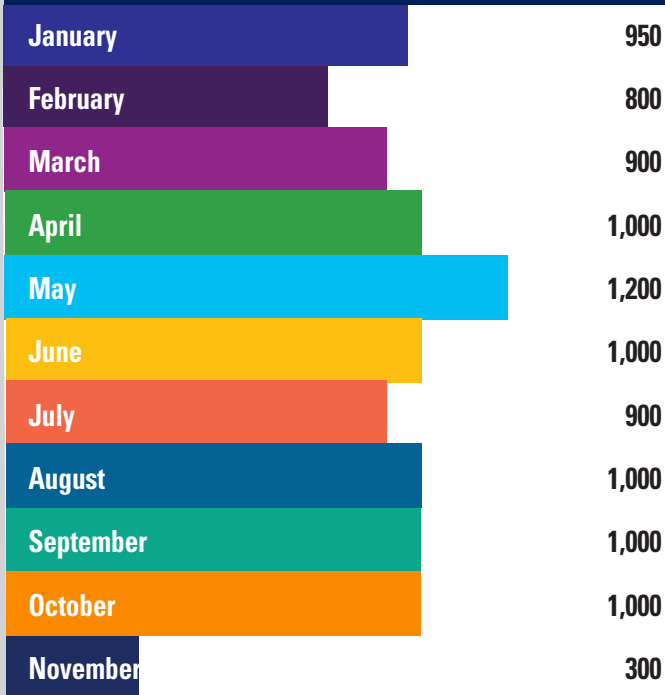


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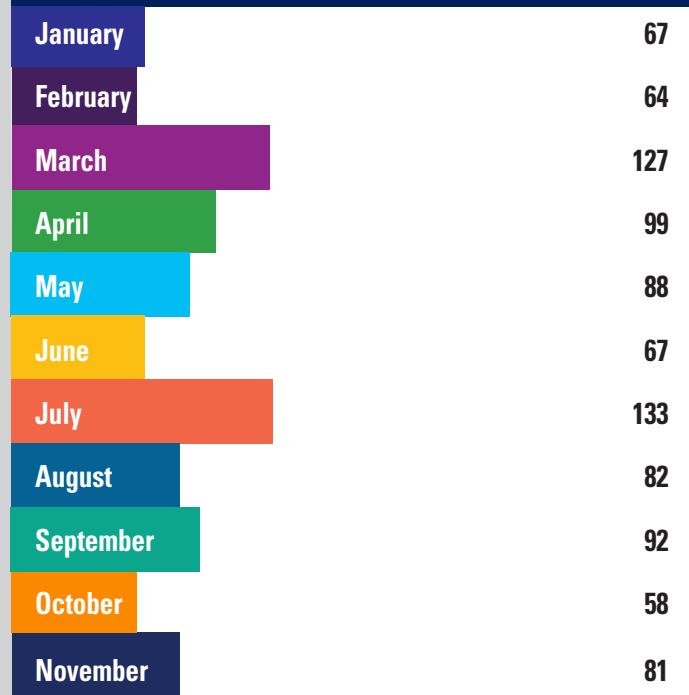
YERBA BUENA CBD STATUS REPORT NOVEMBER 2023

HOSPITALITY & ENVIRONMENTAL CONDITIONS/STATS

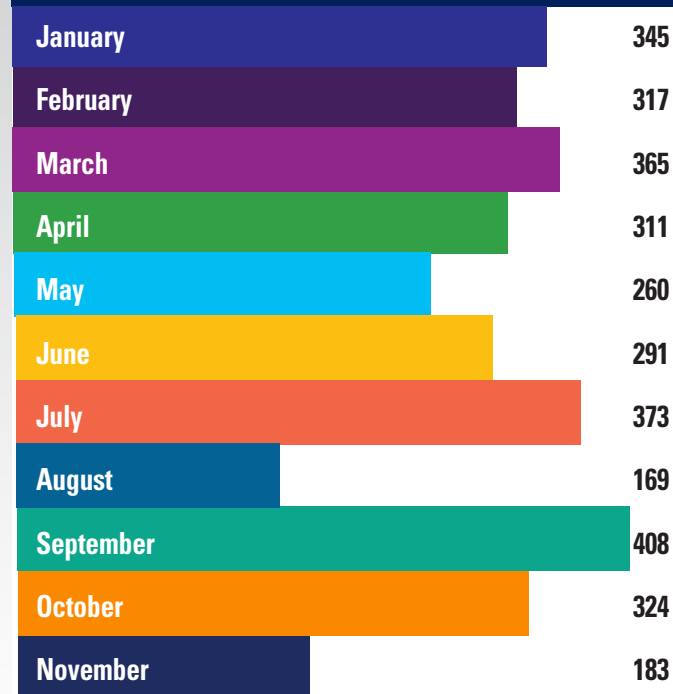
## NEEDLES REMOVED



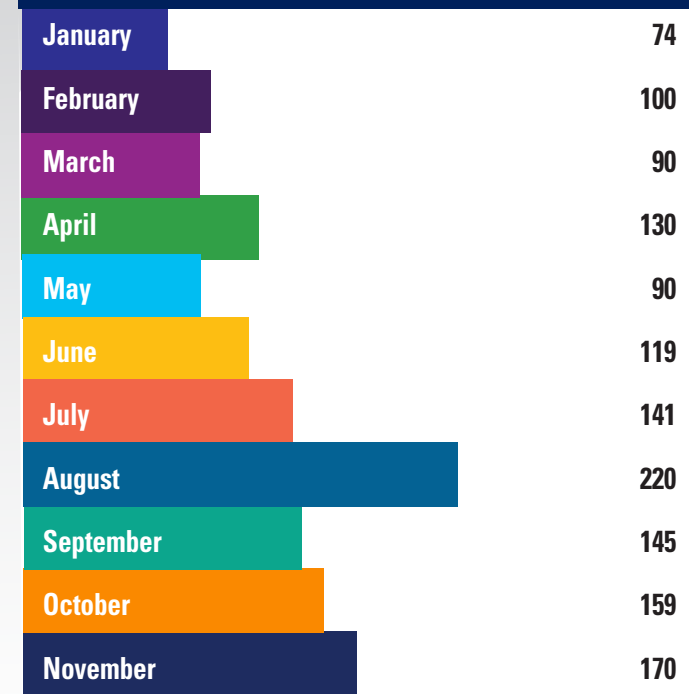
## BROKEN GLASS REMOVED



## BLOCKFACES STEAM CLEANED (ROUTINE)



## BLOCKFACES STEAM CLEANED (REQUESTS)



#### SAFETY AND HOSPITALITY SERVICES

##### MEET & GREET WITH MERCHANTS/RESIDENTS

January	656
February	710
March	560
April	709
May	681
June	625
July	478
August	512
September	406
October	210
November	168

0 100 200 300 400 500 600 700

##### WELLNESS CHECK

January	838
February	1,052
March	863
April	1,284
May	1,443
June	1,489
July	844
August	707
September	785
October	1,110
November	801

0 200 400 600 800 1,000 1,200 1,400 1,600

##### HOTSPOT CHECK

January	401
February	452
March	397
April	337
May	1,404
June	1,766
July	1,269
August	1,226
September	1,153
October	1,345
November	836

0 200 400 600 800 1,000 1,200 1,400 1,600 1,800

##### SFPD 10-B OFFICER TASKS

January	36
February	63
March	54
April	0
May	49
June	89
July	55
August	49
September	60
October	58
November	32

0 10 20 30 40 50 60 70 80 90

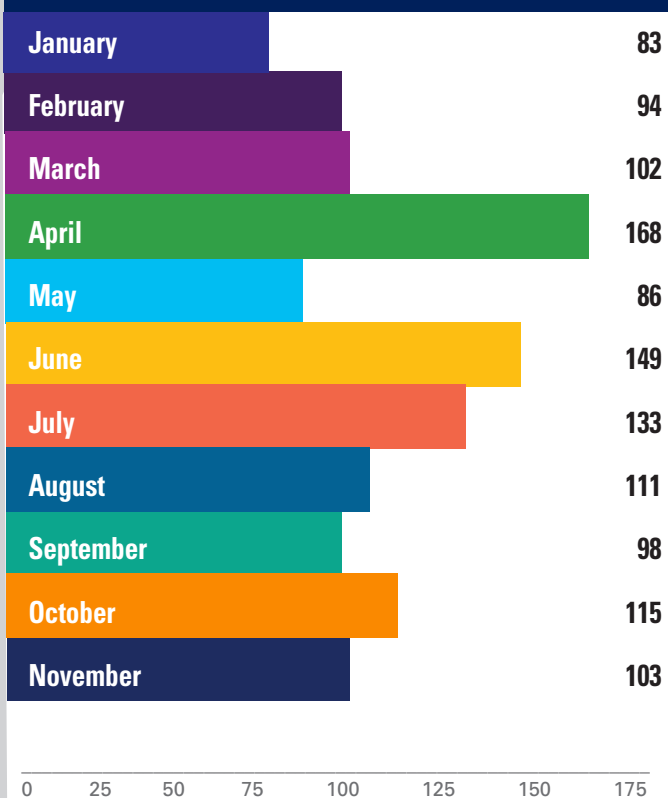


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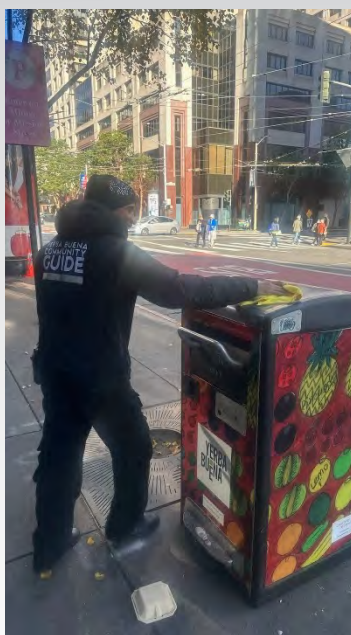
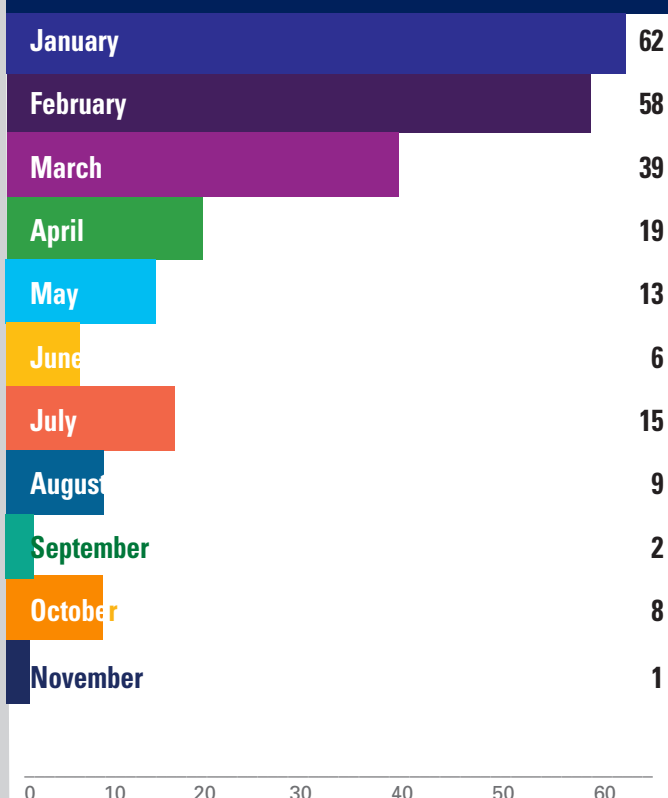
YERBA BUENA CBD STATUS REPORT NOVEMBER 2023

HOSPITALITY & ENVIRONMENTAL CONDITIONS/STATS

## YBCBD DISPATCH REQUESTS FOR SERVICE



## 311 REQUESTS FOR SERVICE



CG Big Belly Wipe Downs



CG Hotspot Check

#### CHRONOLOGIC STATISTICS 2023

<b>Cleaning Services</b>	<b>JAN</b>	<b>FEB</b>	<b>MAR</b>	<b>APR</b>	<b>MAY</b>	<b>JUNE</b>	<b>JULY</b>	<b>AUG</b>	<b>SEPT</b>	<b>OCT</b>	<b>NOV</b>
Pounds of Litter Removed	42,500	47,500	40,000	46,250	41,250	45,000	43,750	41,875	46,250	42,500	26,250
Graffiti Removed	734	705	801	854	859	708	854	774	626	534	475
Flyers/Stickers Removed	104	134	235	271	290	165	201	170	217	216	191
Human/Animal Waste Removed	205	311	584	506	496	442	350	293	346	387	435
Needles Removed	950	800	900	1,000	1,200	1,000	900	1,000	1,000	1000	300
Broken Glass Removed	99	74	161	192	172	162	111	136	119	100	62
Blockfaces Steam Cleaned (Routine)	345	317	365	311	260	291	373	169	408	324	183
Blockfaces Steam Cleaned (Requests)	74	100	90	130	90	119	141	220	145	159	170
<b>Safety and Hospitality Services</b>	<b>JAN</b>	<b>FEB</b>	<b>MAR</b>	<b>APR</b>	<b>MAY</b>	<b>JUNE</b>	<b>JULY</b>	<b>AUG</b>	<b>SEPT</b>	<b>OCT</b>	<b>NOV</b>
Meet & Greet with Merchants/Residents	656	710	560	709	681	625	478	512	406	210	168
Wellness Check	838	1,052	863	1,284	1,443	1,489	844	707	785	1,110	801
Hotspot Check	401	452	397	337	1,404	1,766	1,269	1,226	1,153	1,345	836
SFPD 10-B Officer Tasks	36	63	54	0	49	89	55	49	60	58	32
YBCBD Dispatch Requests for Service	83	94	102	168	86	149	133	111	98	115	103
311 Requests for Service	62	58	39	19	13	6	15	9	2	8	1

#### DEFINITIONS

**Pounds of Litter Removed:** approximate weight of trash collected by the combined YBCBD field staff

**Graffiti Removed:** records each instance of graffiti abatement

**Flyers/Stickers Removed:** records the instance of flyers and stickers removed from within the district

**Human/Animal Waste Removed:** records each instance of human/animal waste removal and cleanup

**Needles Removed:** records total number of needles collected monthly, averaged based on containers filled. Counted by SF Aids Foundation

**Broken Glass Removed:** records the cleanup of broken or shattered glass within the district

**Blockfaces Steam Cleaned (Routine):** records each completed blockface cleaning, in accordance with YBCBD management plan requirements

**Blockfaces Steam Cleaned (Requests):** records each instance of an additional requested and completed steam cleaning

**Meet & Greet with Merchants/Residents:** records each occurrence of a check-in with local merchants or residents to foster community engagement and address concerns

**Wellness Check:** records each occurrence of a verbal check to ensure an individual's safety/wellness. Multiple check-ins may be with the same person

**Hotspot Check:** records inspections and checks ins of locations identified as sensitive or prone to problematic issues historically

**SFPD 10-B Officer Tasks:** records tasks performed by San Francisco Police Department 10-B officers, contributing to the overall safety and security of the area

**YBCBD Dispatch Requests for Service:** records safety- and cleaning-related requests for services made via phone, e-mail, or text message

**311 Requests for Service:** records each call/app/online request for services beyond the scope of YBCBD services/capabilities



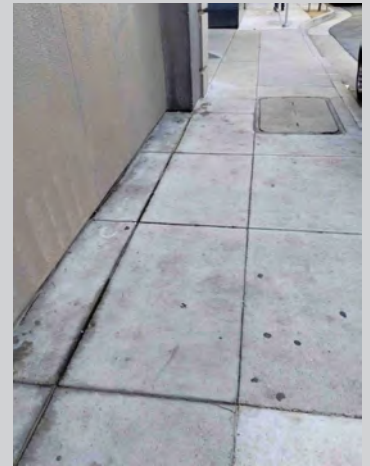
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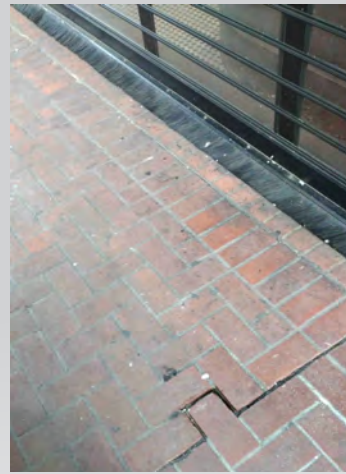
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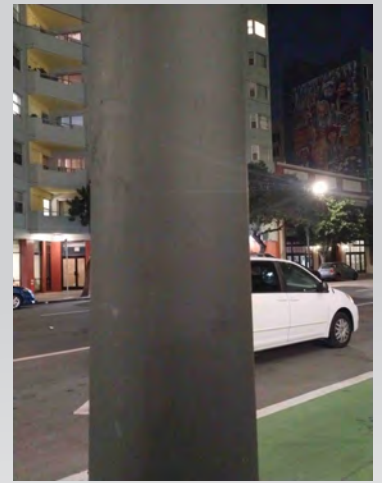
Flyer/Sticker



Cardboard Compiled



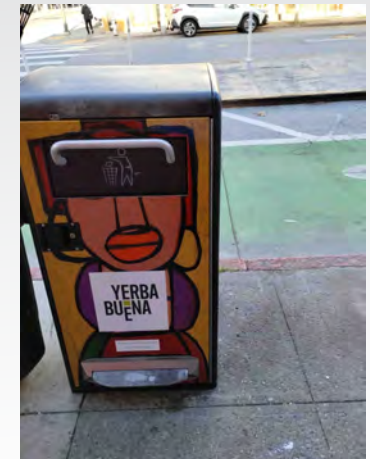
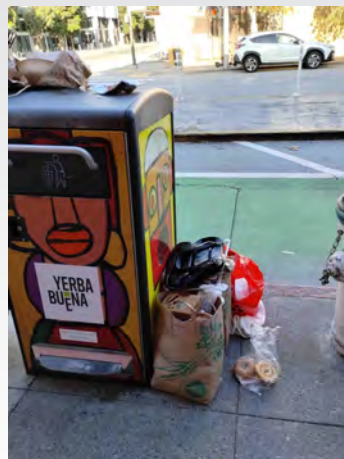
Cardboard Compiled



Flyer/Sticker



Flyer/Sticker



Clean Team Pan & Broom



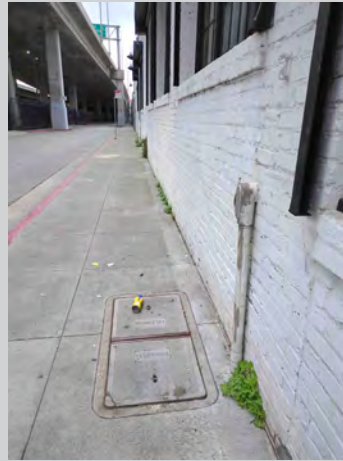
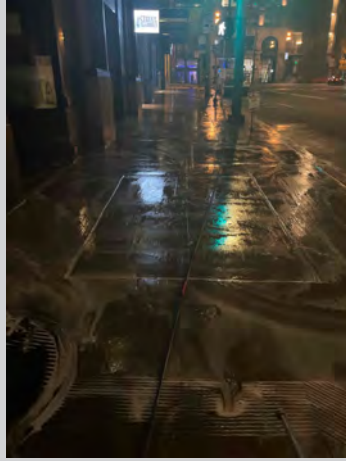
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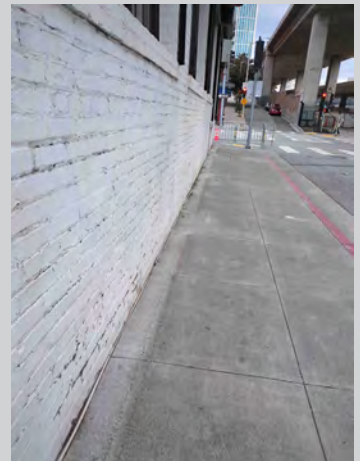
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Steam Clean Request



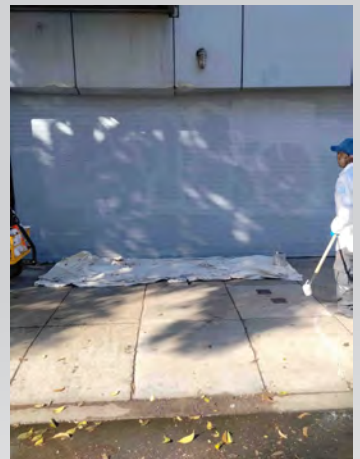
Landscaping



Clean Team Pan & Broom



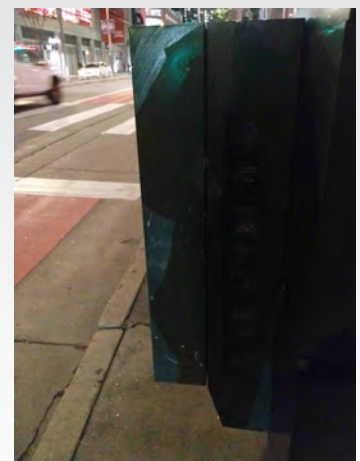
Graffiti Abatement



Graffiti Removal



Graffiti Removal







Graffiti Removal



Graffiti Removal



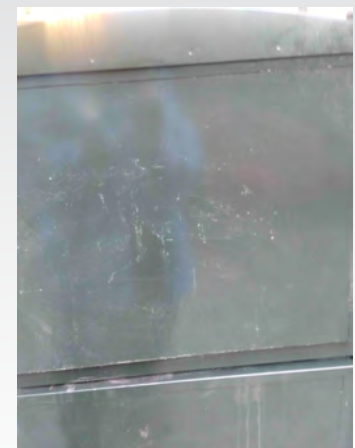
Graffiti Removal



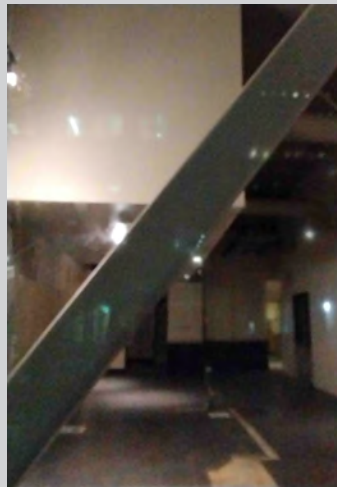
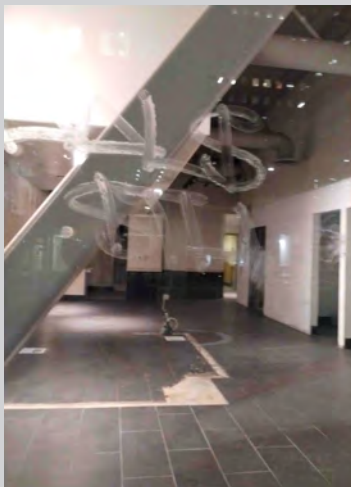
Graffiti Removal



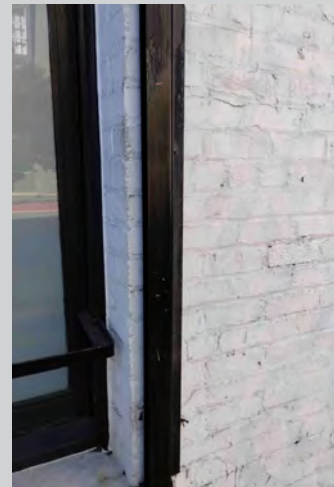
Graffiti Removal







Graffiti Removal



Graffiti Removal



Graffiti Removal



Needle removal

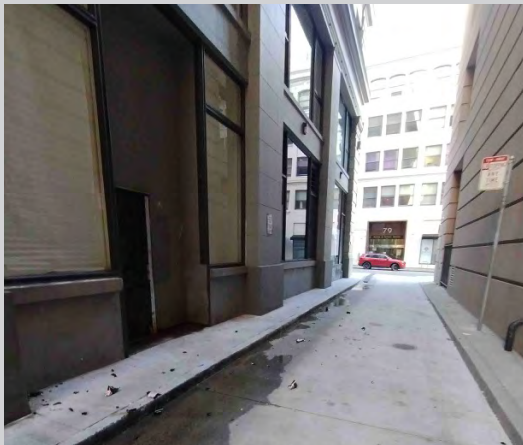


Illegal Dumping



Pan/Broom





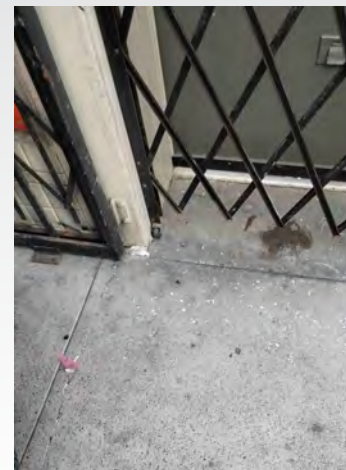
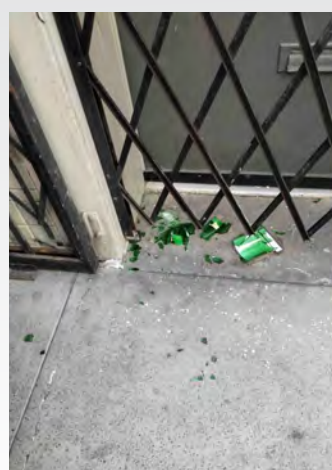
Broken Glass



Illegal Dumping



Steam Cleaning



Broken Glass