

Street Report

HOSPITALITY & ENVIRONMENTAL CONDITIONS | FEBRUARY 2024



The following data and information is provided to the Yerba Buena Community Benefit District for tracking purposes. The information contained in this report is for activities reported in February 2024. The data and information are obtained from Ambassadors conducting patrols and entered in Jia.



CG Engagement

The YBCBD and dispatch center daily hours of operation are 6:00AM-10:00PM, 7 days a week

Dispatch Email: dispatch@ybcbd.org | Phone: 415-543-9223

AWARDS



Employee of the Month:
Guillermo



Customer Service Award:
Oscar



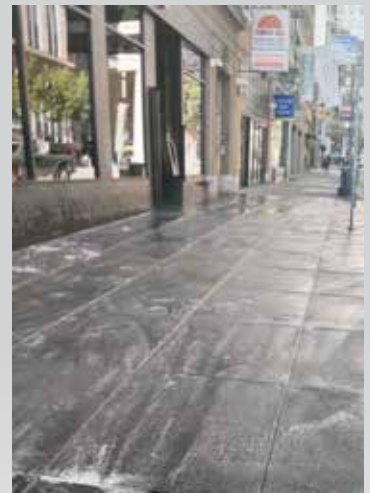
Caught Doing Something Right:
Pablo



Clean Team Pan & Broom



Steam Clean Request

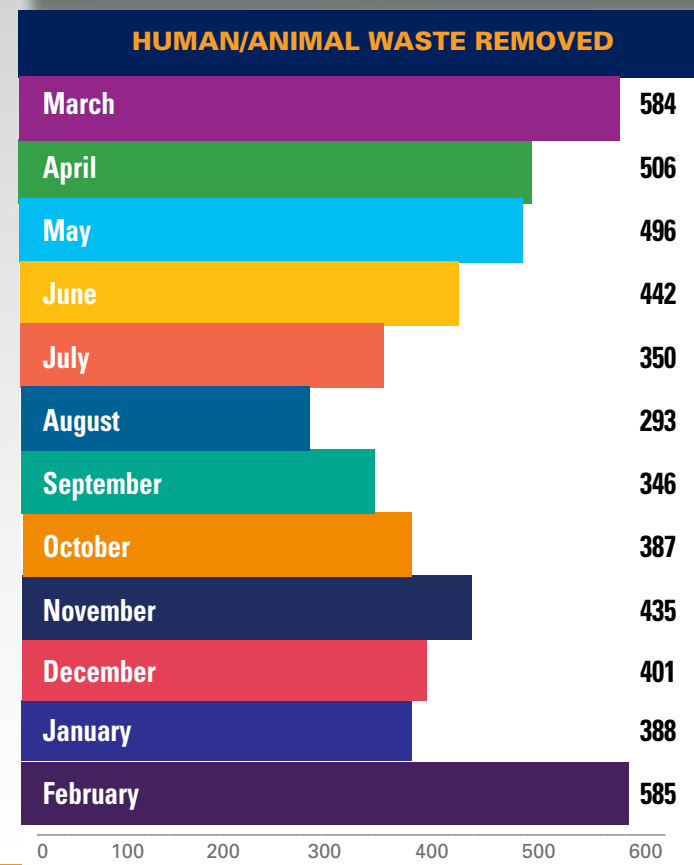
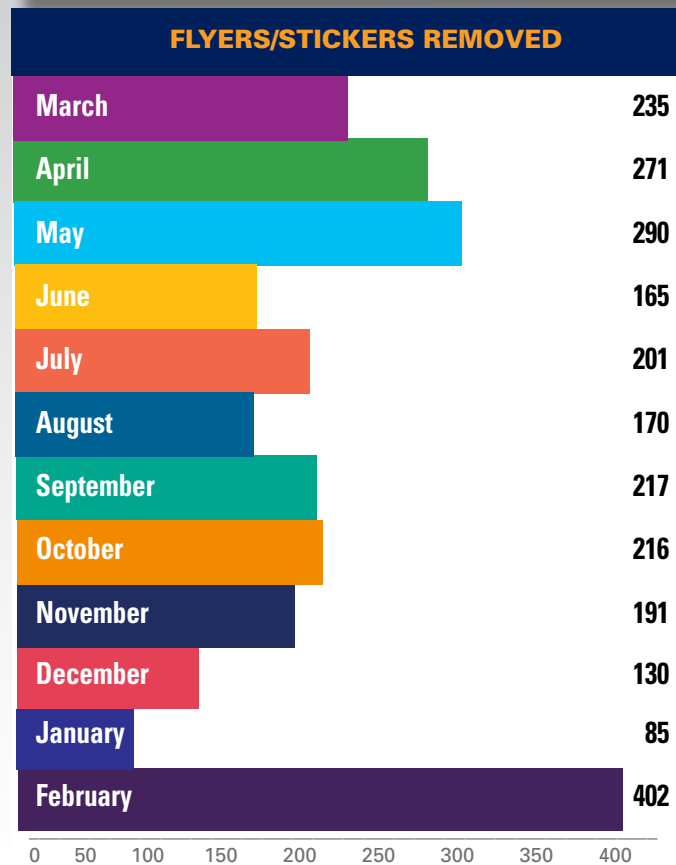
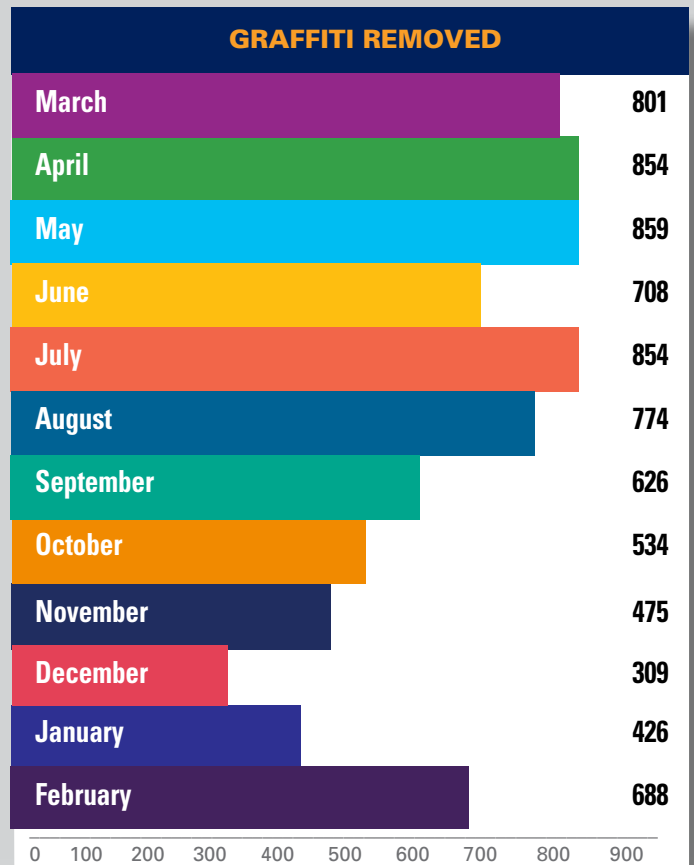
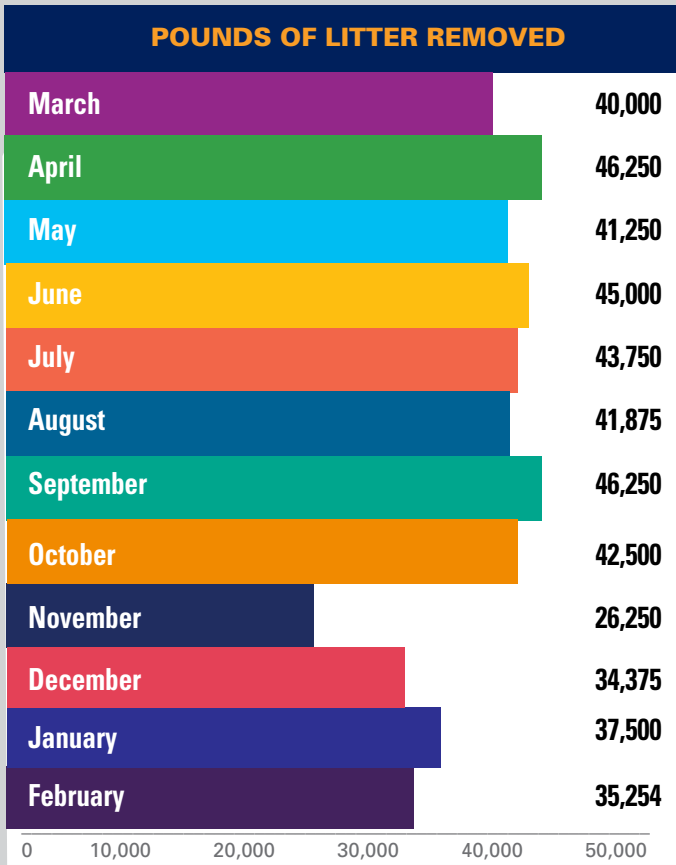


Landscaping



Clean Team Pan & Broom

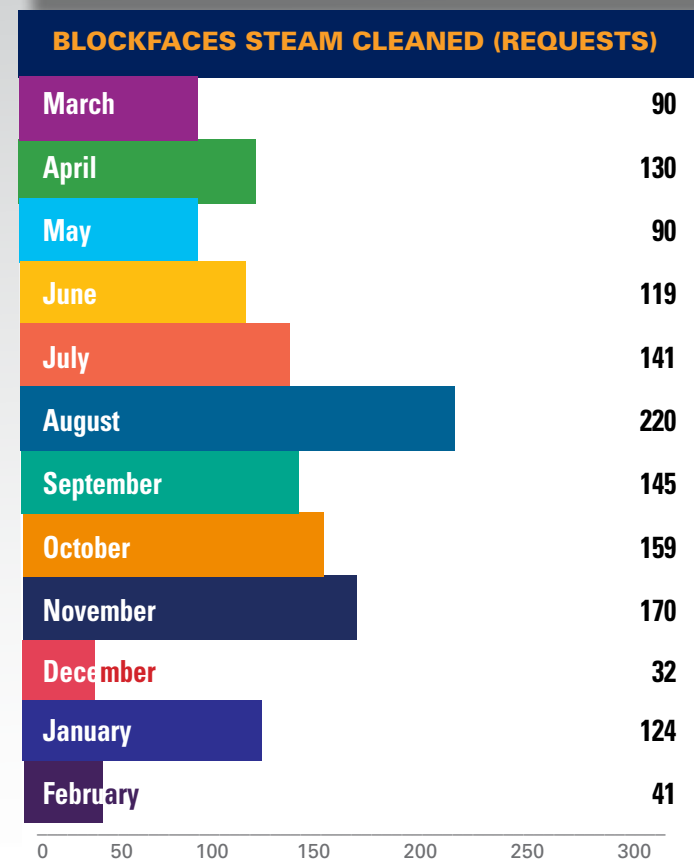
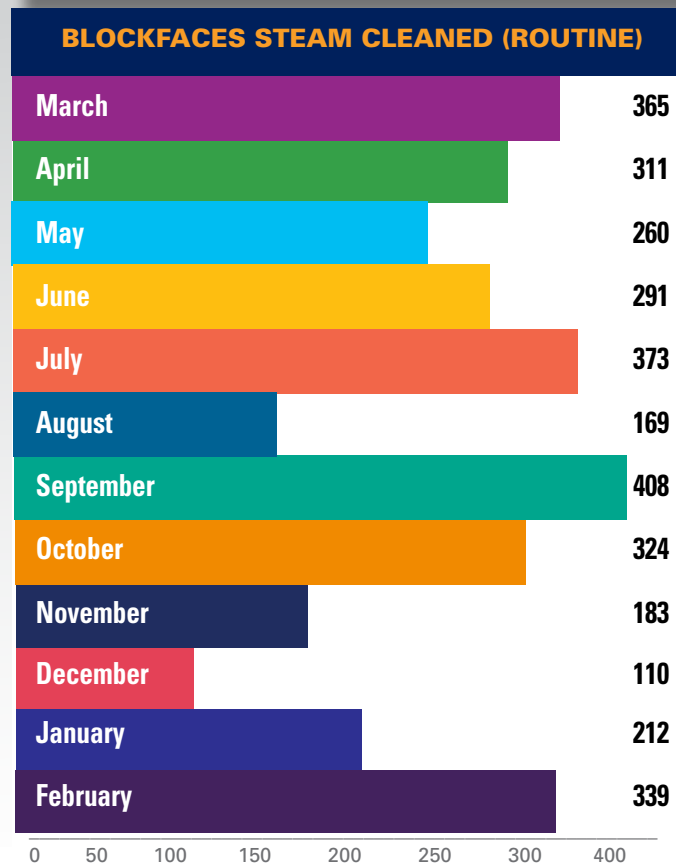
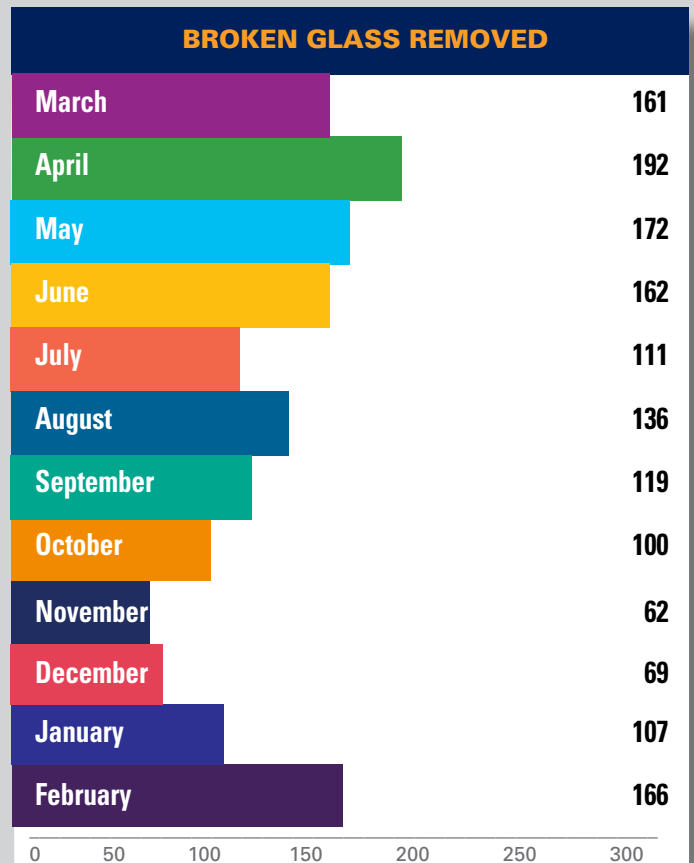
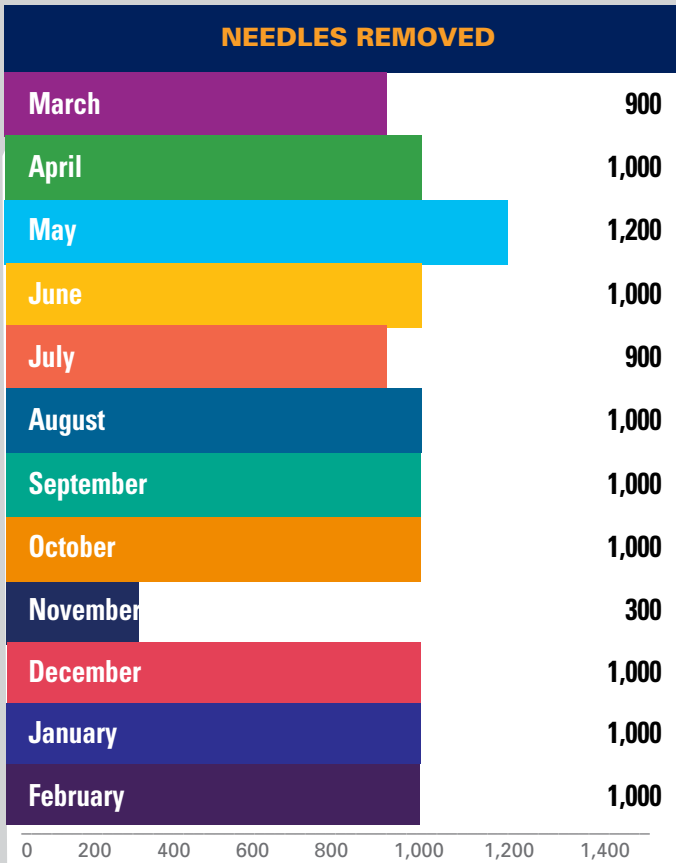
CLEANING SERVICES



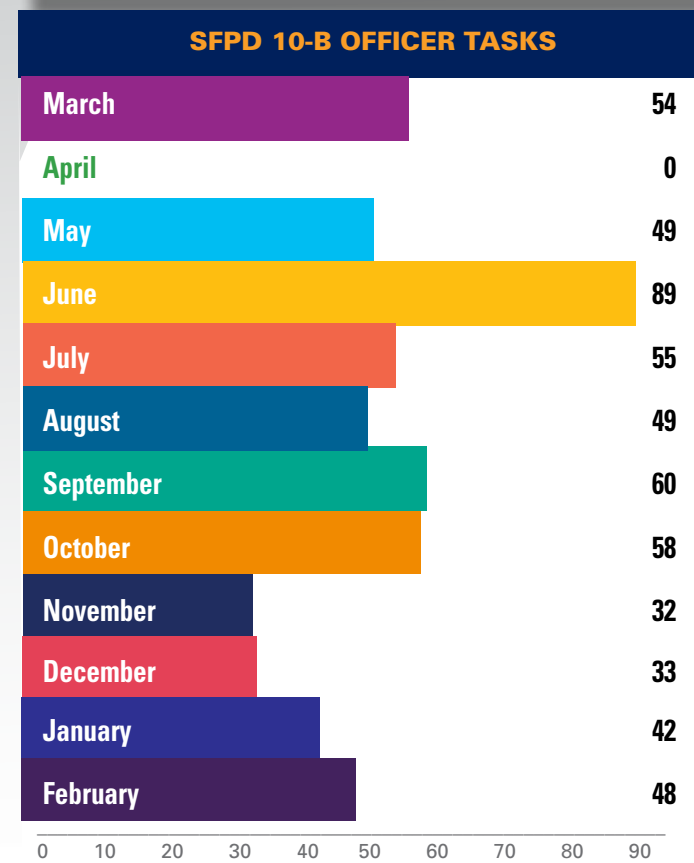
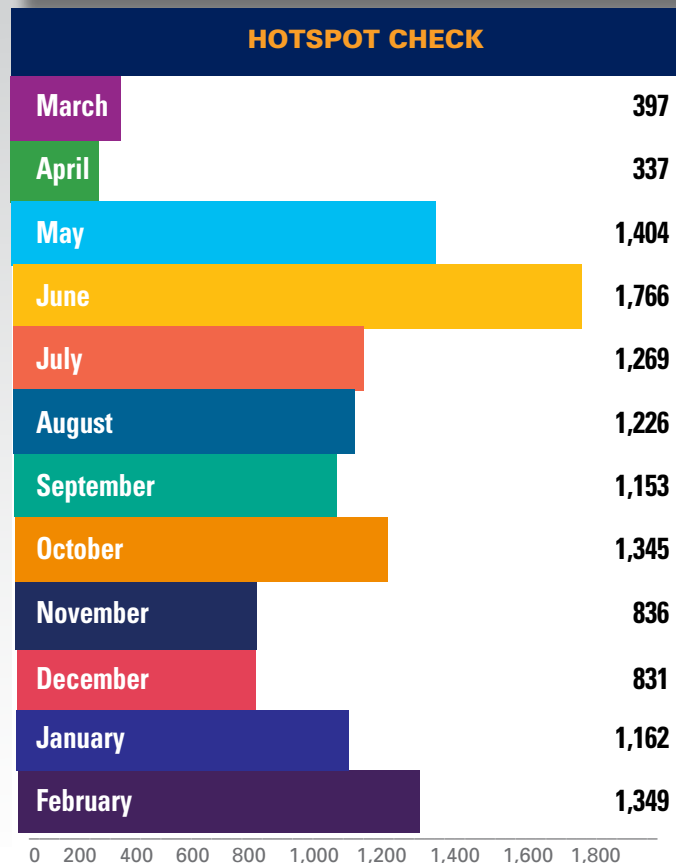
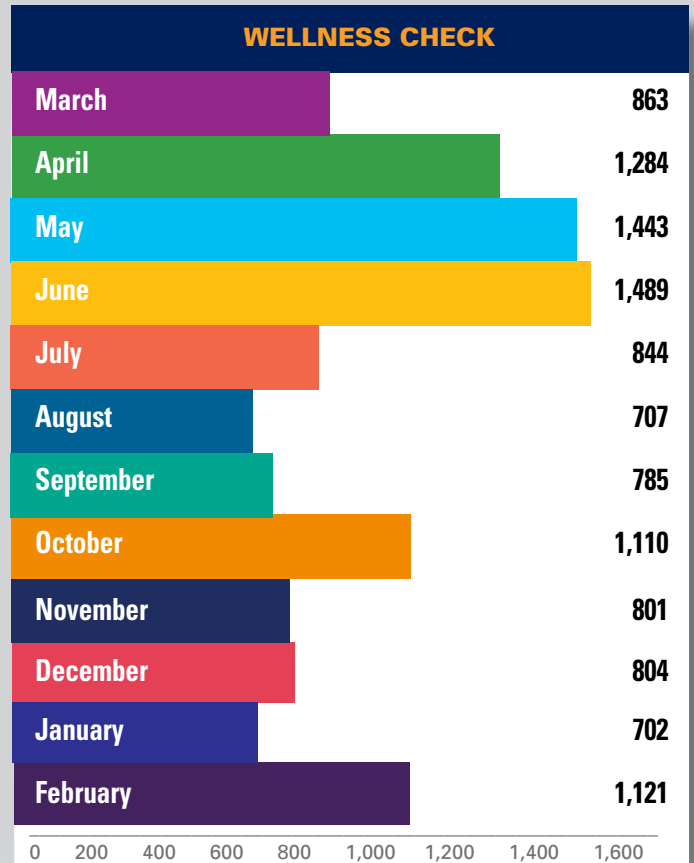
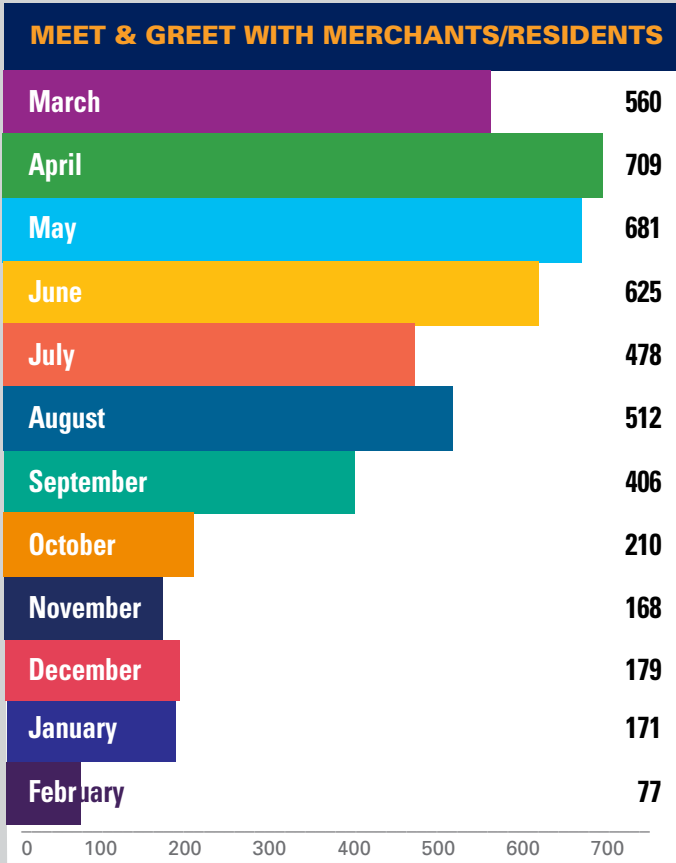
Street Report

YERBA BUENA CBD STATUS REPORT FEBRUARY 2024

HOSPITALITY & ENVIRONMENTAL CONDITIONS/STATS



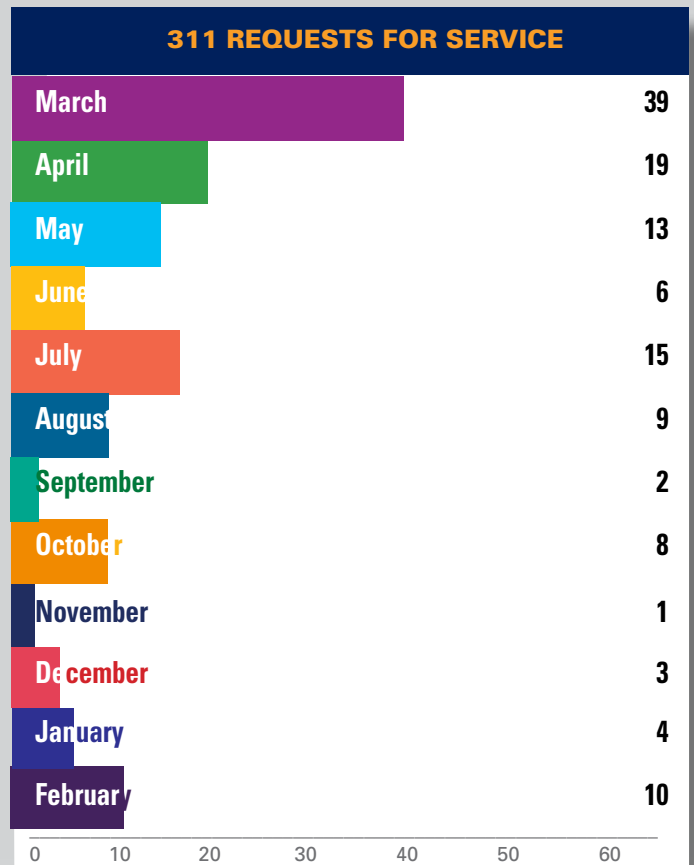
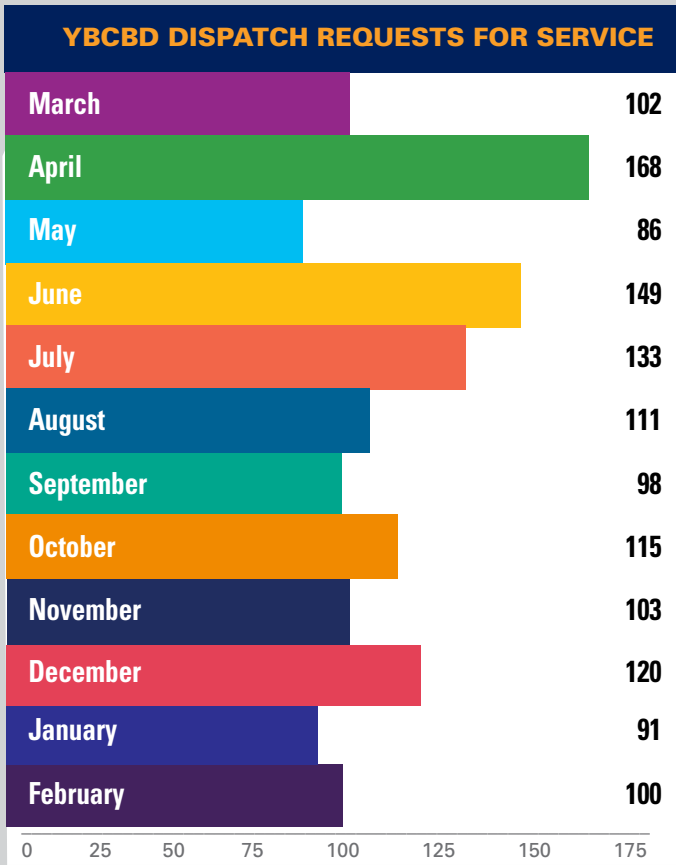
SAFETY AND HOSPITALITY SERVICES



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Graffiti Abatement



CG Engagement

CHRONOLOGIC STATISTICS 2023-2024

Cleaning Services	MAR	APR	MAY	JUNE	JULY	AUG	SEPT	OCT	NOV	DEC	JAN	FEB
Pounds of Litter Removed	40,000	46,250	41,250	45,000	43,750	41,875	46,250	42,500	26,250	34,375	37,500	35,254
Graffiti Removed	801	854	859	708	854	774	626	534	475	309	426	688
Flyers/Stickers Removed	235	271	290	165	201	170	217	216	191	130	85	402
Human/Animal Waste Removed	584	506	496	442	350	293	346	387	435	401	388	585
Needles Removed	900	1,000	1,200	1,000	900	1,000	1,000	1000	300	1,000	1,000	1,000
Broken Glass Removed	161	192	172	162	111	136	119	100	62	69	107	166
Blockfaces Steam Cleaned (Routine)	365	311	260	291	373	169	408	324	183	110	212	339
Blockfaces Steam Cleaned (Requests)	90	130	90	119	141	220	145	159	170	32	124	41
Safety and Hospitality Services	MAR	APR	MAY	JUNE	JULY	AUG	SEPT	OCT	NOV	DEC	JAN	FEB
Meet & Greet with Merchants/Residents	560	709	681	625	478	512	406	210	168	179	171	77
Wellness Check	863	1,284	1,443	1,489	844	707	785	1,110	801	804	702	1,121
Hotspot Check	397	337	1,404	1,766	1,269	1,226	1,153	1,345	836	831	1,162	1,349
SFPD 10-B Officer Tasks	54	0	49	89	55	49	60	58	32	33	42	48
YBCBD Dispatch Requests for Service	102	168	86	149	133	111	98	115	103	120	91	100
311 Requests for Service	39	19	13	6	15	9	2	8	1	3	4	10

DEFINITIONS

Pounds of Litter Removed: approximate weight of trash collected by the combined YBCBD field staff

Graffiti Removed: records each instance of graffiti abatement

Flyers/Stickers Removed: records the instance of flyers and stickers removed from within the district

Human/Animal Waste Removed: records each instance of human/animal waste removal and cleanup

Needles Removed: records total number of needles collected monthly, averaged based on containers filled. Counted by SF Aids Foundation

Broken Glass Removed: records the cleanup of broken or shattered glass within the district

Blockfaces Steam Cleaned (Routine): records each completed blockface cleaning, in accordance with YBCBD management plan requirements

Blockfaces Steam Cleaned (Requests): records each instance of an additional requested and completed steam cleaning

Meet & Greet with Merchants/Residents: records each occurrence of a check-in with local merchants or residents to foster community engagement and address concerns

Wellness Check: records each occurrence of a verbal check to ensure an individual's safety/wellness. Multiple check-ins may be with the same person

Hotspot Check: records inspections and checks ins of locations identified as sensitive or prone to problematic issues historically

SFPD 10-B Officer Tasks: records tasks performed by San Francisco Police Department 10-B officers, contributing to the overall safety and security of the area

YBCBD Dispatch Requests for Service: records safety- and cleaning-related requests for services made via phone, e-mail, or text message

311 Requests for Service: records each call/app/online request for services beyond the scope of YBCBD services/capabilities

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Flyer/Sticker removal



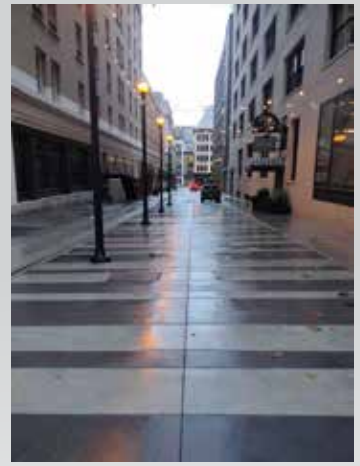
Flyer/Sticker



Cardboard Compile



CG Hotspot Check



CG Walk with 10B



Flyer/Sticker Removal



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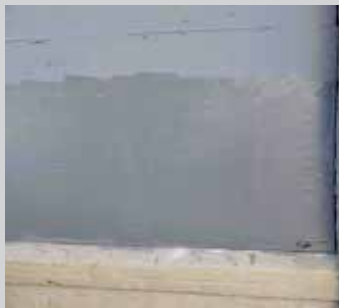
HOSPITALITY & ENVIRONMENTAL CONDITIONS/STATS



Cardboard Compiled



Graffiti Abatement



Graffiti Abatement



Graffiti Abatement



Graffiti Abatement



Graffiti Abatement



Graffiti Abatement



Graffiti Abatement



Graffiti Abatement



Graffiti Abatement



Big Belly Wipe Downs



Needle Removal



Illegal Dumping



Pan/Broom

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Broken Glass



Illegal Dumping



Steam Cleaning



Broken Glass

